

2012

APPENDIX 4E



Harvey Norman[®]

HOLDINGS LIMITED

APPENDIX 4E / PRELIMINARY FINAL REPORT

Harvey Norman

HOLDINGS LIMITED

Appendix 4E

Year Ended 30 JUNE 2012

| Key Dates | |
|------------------|---|
| 31 August 2012 | Announcement of Full Year Profit to 30 June 2012 Announcement of Final 2012 Dividend |
| 2 November 2012 | Record date for determining entitlement to Final 2012 Dividend |
| 27 November 2012 | Annual General Meeting of Shareholders |
| | The Annual General Meeting of the Shareholders of Harvey Norman Holdings Limited will be held at Tattersalls 181 Elizabeth Street, Sydney, at 11:00am |
| 3 December 2012 | Payment of Final 2012 Dividend |
| 28 February 2013 | Announcement of Half-Year Profit to 31 December 2012 Announcement of Interim 2013 Dividend |
| 12 April 2013 | Record date for determining entitlement to Interim 2013 Dividend |
| 6 May 2013 | Payment of Interim 2013 Dividend |

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Company Information

Registered Office:

A1 Richmond Road
Homebush West NSW 2140
Ph: 02 9201 6111
Fax: 02 9201 6250

Company Secretary:

Mr Chris Mentis

Share Registry:

Boardroom Pty Limited
Level 7, 207 Kent Street
Sydney NSW 2000
Ph: 02 9290 9600

Auditors:

Ernst & Young

Stock Exchange Listing:

Harvey Norman Holdings Limited
shares are quoted on the Australian
Securities Exchange Limited ("ASX")

Solicitors:

Brown Wright Stein

RESULTS FOR ANNOUNCEMENT TO THE MARKET

| Financial Highlights | FY2008 | FY2009 | FY2010 | FY2011 | FY2012 |
|---|-------------|-------------|-------------|-------------|-------------|
| No. of franchised complexes in Australia ¹ | 194 | 195 | 194 | 195 | 213 |
| No. of franchisees in Australia | 604 | 635 | 637 | 667 | 702 |
| No. of company-operated stores ² | 66 | 69 | 70 | 96 | 76 |
| Franchisee sales revenue ¹ | \$4.86bn | \$5.06bn | \$5.19bn | \$5.08bn | \$4.83bn |
| Company-operated sales revenue ² | \$1,428.85m | \$1,440.65m | \$1,344.46m | \$1,556.38m | \$1,407.34m |
| Other revenues and other income items | \$1,058.16m | \$1,035.10m | \$1,097.39m | \$1,122.46m | \$1,061.23m |
| Earnings before interest and tax (EBIT) | \$555.11m | \$382.95m | \$420.10m | \$416.92m | \$276.86m |
| Profit after tax and non-controlling interests | \$358.45m | \$214.35m | \$231.41m | \$252.26m | \$172.47m |
| Net cash flows from operating activities | \$289.45m | \$442.50m | \$386.87m | \$358.97m | \$200.95m |
| Basic earnings per share | 33.76c | 20.18c | 21.78c | 23.75c | 16.24c |
| Dividends per share (fully franked) | 14.0c | 11.0c | 14.0c | 12.0c | 9.0c |
| Net debt to equity ratio (%) | 25.80% | 20.82% | 15.94% | 21.87% | 26.60% |

¹ Sales made by franchisees in Australia do not form part of the financial results of the consolidated entity.

² Includes the "Harvey Norman" and "Norman Ross" branded company-operated stores in New Zealand, Ireland, Northern Ireland, Singapore, Malaysia, Slovenia and Croatia and the "Clive Peeters" and "Rick Hart" branded company-operated stores in Australia (prior to the restructure).

CHAIRMAN'S REPORT

Business Performance

2012 proceeded to be the most challenging year due to unprecedented price and margin deflation in our television and devices categories. External factors being the demise of WOW Sight & Sound (turnover estimated at approximately \$225 million), the closure of numerous Retravision stores and the restructure of the Dick Smith brand (resulting in a Dick Smith provision of \$420 million) created a glut of product being sold at never before seen prices.

We continue, however, to see good growth in the stores located near the mining areas of Western Australia, Queensland and the Hunter Valley in New South Wales. The capital cities of Sydney, Melbourne and Brisbane are not yet seeing the flow-on effects of the mining boom but our franchisees are well-placed when that happens.

We are fortunate to have an integrated retail, franchise, property and digital operation that enables us to diversify and adapt to the changing retail landscape and mitigate some of the detrimental headwinds experienced in the past few years. We have endured one of our most challenging years since inception, but remain confident that our system is robust and is the most viable format to effectively compete in a difficult market.

Our Omni Channel strategy, incorporating our integrated retail, franchise, property & digital operations, provides strategic advantages over our competitors including:

1. The ability to diversify the product offering within the franchising operations segment to focus on more profitable product categories - Unlike many of our competitors that are solely exposed to the challenging audio visual and information technology ("AV/IT") category, we operate in a number of different product categories that continue to perform solidly. The flexibility of our franchising operations segment allows us to diversify and tailor the product offering of our franchisees towards the more profitable Homemaker categories.
2. A strong balance sheet underpinned by real, tangible property assets - As at balance date, we have a total asset base of approximately \$4 billion which is inclusive of a property portfolio valued at \$2.12 billion. Our strong balance sheet affords quick access to capital and the ability to seize opportunities in the marketplace as they arise. Property ownership offers the distinct advantage of a reliable income stream in an uncertain retail climate.
3. Our strong asset position and prudent management of working capital allows us to conservatively manage our debt levels. Whilst a cautious level of investment in our system is necessary to maintain and grow market share, our debt to equity ratio remains low at 34.16% and our net debt to equity ratio is 26.60%.
4. Our digital, store and distribution centre channels are fully integrated with consumers supporting our buy online, pick-up in-store capability.

Our Omni Channel strategy requires that we provide our franchisees with tactical support, when and where necessary. Our franchisees will continue to deliver quality, service and value to their customers.

The challenging retail environment and intense competitive pressures have resulted in a net profit before tax of \$227.41 million for the year ended 30 June 2012 compared to \$373.94 million for the previous year, a decrease of \$146.53 million or 39.2%. This result is inclusive of a net property revaluation decrement of \$24.99 million before tax for the year compared to a net property revaluation increment of \$15.46 million before tax for the preceding year, a deterioration of \$40.45 million before tax. Excluding the impact of the net property revaluation adjustments from both years, the net profit before tax would have been \$252.40 million for the current year compared to \$358.48 million for the previous year, a reduction of \$106.08 million or 29.6%.

Our Omni Channel strategy is the backbone of the business and we have made strong progress throughout the year. With the successful launch of new online sites in both Australia and New Zealand throughout 2012, we continue to build on our Omni Channel capability. Since the site's launch, we have made further enhancements through mobile capability and improved functionality in response to the ongoing customer feedback that we have received. Online sales are performing to our initial expectations and, whilst low, our digital platform has been established for the future. Our "Customer First" system which receives and manages communications from consumers across all of our channels as well as providing the workflow for our online sites has been a very good development throughout 2012.

Our digital, store and distribution centre channels are fully integrated with consumers supporting our buy online, pick-up in-store capability. This is proving to be a successful model in other markets around the world and with an established network of stores in metropolitan, regional and country areas, we are well-placed to be able to deliver product and services to consumers as these integrated channels grow.

We continue to develop, support and invest in the skills of our franchisees as well as the information tools of the company for the future. With the natural progression of consumers being more connected, our aim is to continually provide a consistent and quality experience to all Harvey Norman, Domayne and Joyce Mayne customers with a clear focus on our channels and our capability within them.

CHAIRMAN'S REPORT (CONTINUED)

Financial Analysis and Commentary: Net Profit After Tax and Non-Controlling Interests

Net profit after tax and non-controlling interests was \$172.47 million for the year ended 30 June 2012 compared with \$252.26 million for the preceding year, a decrease of \$79.78 million or 31.6%.

This decrease can be explained as follows:

- a reduction in the profitability of the franchising operations segment by \$127.61 million or 50.1% before tax (\$89.33 million after tax) due to lower franchise fees and a higher level of tactical support during the year. The aggregate amount of tactical support provided to franchisees was \$124.19 million in the current year compared to \$60.37 million in the previous year.;
- the net property revaluation decrement of \$27.77 million before tax (\$19.44 million after tax) recorded by the Australian investment property portfolio and joint venture entities for the current year compared to a net revaluation increment of \$15.46 million before tax (\$10.82 million after tax) in the preceding year, a deterioration of \$43.23 million before tax (\$30.26 million after tax);
- restructuring and closure costs associated with the restructure of the Clive Peeters and Rick Hart businesses during the year of \$8.07 million before tax (\$5.65 million after tax);
- a decline of \$9.76 million before tax (\$6.83 million after tax) in the market value of the listed public securities and dividends received by the consolidated entity; and
- the profit of \$7.34 million before tax (\$5.14 million after tax) recognised on the sale of a development property located in Mentone, Victoria in the previous year.

The impact of the above decreases has been minimised by the following increases in profit:

- a reduction in the trading losses (excluding restructure and closure costs) incurred by the Clive Peeters and Rick Hart businesses during the year by \$34.35 million before tax (\$24.05 million after tax) as the businesses did not trade for the full year following the closure of seven (7) stores and the conversion of eighteen (18) stores to Harvey Norman and Joyce Mayne franchised stores in the first half of the year;
- an increase of \$24.68 million before tax (\$17.27 million after tax) in rent received from franchisees and third party tenants;
- profit of \$10.00 million before tax (\$7.00 million after tax) recognised on the successful completion and opening of the Springvale development during the current year; and
- a reduction in the trading losses incurred in Ireland and Northern Ireland by \$4.56 million before and after tax attributable to favourable foreign currency movements and the continued focus on operational efficiencies and cost control measures.

The tax charge in the income statement was lower by \$63.22 million for the year ended 30 June 2012 compared to prior year mainly attributable to:

- a reduction in profit before tax from \$373.94 million in the previous year to \$227.41 million in the current year, a decrease of \$146.53 million translating to a reduction in our tax liability by approximately \$40 million;
- the tax benefit recognised in the current year of \$16.29 million associated with the treatment of support payments provided to Harvey Norman Holdings (Ireland) Limited during 2010, 2011 and 2012 as agreed under the terms of an Advance Pricing Arrangement with the Australian Taxation Office dated 6 February 2012; and
- the tax benefit recognised in the current year of \$6.31 million associated with the reversal of future tax liabilities previously recognised on certain pre-CGT properties.

Key Elements of an Integrated Retail, Franchise, Property and Digital System

Review of the Franchising Operations Segment in Australia:

The result before tax of the franchising operations segment was \$126.98 million for the year ended 30 June 2012 compared to \$254.59 million for the preceding year, a reduction of \$127.61 million 50.1%. The discretionary retail sector in Australia has been affected by a perfect storm of challenges, including deteriorating global economic confidence, a prudent consumer, deflationary headwinds, particularly in the AV/IT categories and a high Australian dollar limiting growth in non-mining related sectors. This has seen consolidation occur in the AV/IT category and has forced many retailers to struggle to maintain margins in the fight for market share. These factors have reduced franchise fees received. Gross revenue from the franchising operations segment has reduced from \$938.93 million in the previous year to \$858.01 million for the year ended 30 June 2012, a reduction of \$80.92 million or 8.6%. Our Omni Channel strategy enables us to provide a higher level of tactical support to assist franchisees to manage the challenging environment and effectively compete in their local markets.

Sales Revenue Generated by Independent Franchisees:

Sales revenue generated by independent franchisees amounted to \$4.83 billion for the year ended 30 June 2012 compared with \$5.08 billion for the preceding period, a decline of 4.9%.

CHAIRMAN'S REPORT (CONTINUED)

Our retail franchisees will continue to innovate, invest and improve their product offering, online channel, staff training and strategic category enhancements. Trading conditions continue to be challenged particularly in the technology categories. Home appliances, furniture and bedding remain stable and the businesses are well-placed for any upturn in housing starts.

Franchising Operations Margin and Key Statistics:

The franchising operations margin is calculated as the segment result before tax of the franchising operations segment over franchisee aggregate sales revenue. The franchising operations margin was 2.63% for the year ended 30 June 2012 compared to 5.01% for the year ended 30 June 2011.

| Franchising Operations Margin | 2010 | 2011 | 2012 |
|---|--------------|--------------|--------------|
| No. of franchised outlets in Australia ¹ | 194 | 195 | 213 |
| Franchising operations segment result before tax | \$310.68m | \$254.59m | \$126.98m |
| Franchisee sales revenue ¹ | \$5.19bn | \$5.08bn | \$4.83bn |
| Franchising operations margin (%) | 5.99% | 5.01% | 2.63% |

¹ Sales made by franchisees in Australia do not form part of the financial results of the consolidated entity. Retail sales in Harvey Norman, Domayne and Joyce Mayne complexes in Australia are made by independently owned franchised business entities that are not consolidated with the consolidated entity's results.

| Franchising Operations Segment Key Statistics: | 2010 | 2011 | 2012 |
|--|-----------|-----------|-----------|
| Return on franchising operations equity (a) | 44.13% | 37.52% | 19.90% |
| Return on franchising operations assets (b) | 25.70% | 20.88% | 11.42% |
| Revenue from franchising operations | \$944.32m | \$938.93m | \$858.01m |
| Franchising operations EBITDA | \$384.80m | \$332.46m | \$202.81m |

(a) Calculated as: EBIT from Franchising Operations ÷ Franchising Operations Equity*

(*equity allocated to franchising operations segment based on franchising operations assets as a proportion of total assets)

(b) Calculated as: EBIT from Franchising Operations ÷ Franchising Operations Segment Assets (after eliminations)

Review of the Integrated Franchising Operations and Retail Property Segments in Australia:

The integrated franchising and retail property system in Australia (excluding freehold property located in New Zealand, Singapore and Slovenia) delivered a segment result before tax of \$223.57 million for the year ended 30 June 2012 compared to a result before tax of \$377.90 million for the comparative year, a reduction of \$154.33 million or 40.8%.

| Integrated Franchising & Retail Property Segment in Australia | 2010 | 2011 | 2012 |
|--|------------------|------------------|------------------|
| Franchising operations segment result before tax | \$310.68m | \$254.59m | \$126.98m |
| Australian retail property segment result before tax | \$53.64m | \$123.31m | \$96.59m |
| Total integrated franchising & Australian retail property segment result before tax | \$364.32m | \$377.90m | \$223.57m |

Australian Retail Property Segment – Key Statistics:

The retail property segment in Australia is an ideal complement to the franchising operations segment. The existence of a robust property portfolio in Australia gives franchisees access to high-quality retail premises and a dynamic, cross-beneficial tenancy mix.

| Australian Retail Property Portfolio Statistics | 2010 | 2011 | 2012 |
|--|--------------|--------------|--------------|
| Weighted average capitalisation rates | 8.70% | 8.77% | 8.89% |
| Average occupancy rates | 96.96% | 97.56% | 96.94% |
| Net property yield (a) | 4.61% | 9.10% | 7.09% |
| Return on equity (b) | 7.91% | 16.35% | 12.39% |
| Australian Retail Property Portfolio: | \$000 | \$000 | \$000 |
| Australian retail property segment result (c) | 53,639 | 123,313 | \$96,587 |
| Australian retail property EBIT (c) | 67,457 | 141,051 | \$122,198 |
| Australian net revaluation increment / (decrement) | (39,906) | 15,455 | (27,768) |

(a) Calculated as: EBIT from Australian Retail Property Segment ÷ Australian Retail Property Segment Assets (after eliminations)

(b) Calculated as: EBIT from Australian Retail Property Segment ÷ Australian Retail Property Equity*

(*equity allocated to Australian retail property segment based on Australian retail property assets as a proportion of total assets)

(c) The Australian retail property segment result and EBIT figures are inclusive of the Australian net revaluation increments/(decrements)

CHAIRMAN'S REPORT (CONTINUED)

Australian Net Property Revaluation Adjustments:

The investment property portfolio in Australia is subject to a bi-annual review to fair market value at each reporting period. At each reporting period, one-sixth of the investment property portfolio is independently valued with the remaining five-sixths fair-valued by Directors where appropriate. The whole portfolio is independently valued every three years.

During the year ended 30 June 2012, thirty (30) investment and joint venture properties in Australia have been independently reviewed. The review for the current year resulted in a revaluation decrement of \$27.77 million. The revaluation decrement is isolated to a small number of sites including the devaluation of surplus land at Cambridge, Tasmania and a devaluation of the Maroochydhore, Queensland development which was driven by higher development and construction costs relative to fair market valuations. The Maroochydhore development is currently under construction (approximately 75% complete) and is expected to commence trading in November 2012. The softer fair market valuation of Maroochydhore also takes into consideration the fact that the site is not fully tenanted as at balance date and the challenging leasing conditions in the local area.

Valuations for fully operational sites have generally remained stable. We have seen some slight softening of capitalisation rates but these have been offset by improvements in rental income from existing tenants and supported by stable occupancy rates.

Review of the Property Portfolio of the Consolidated Entity:

Total Property Portfolio of the Consolidated Entity (Inclusive of Freehold Property located in New Zealand, Singapore and Slovenia):

A strong property portfolio is an essential component of our Omni Channel strategy. Physical stores and distribution centres are key channels of the business that are integrated with our digital operations. Since inception, we have adopted a selective and prudent acquisition and development strategy. Over the years, the property portfolio has grown substantially to a mixture of predominantly retail properties, a number of industrial sites and some selected non-retail property assets. The combination of multi-tenant retail centres and stand-alone sites, which are geographically spread across Australia, provides a wide selection of retail floor space. The property portfolio is well-placed to adapt and respond to prevailing opportunities both in retail and other sectors of the market.

Our consolidated property portfolio is valued at \$2.12 billion as at 30 June 2012. This represents over 50% of our total asset base as at balance date. The result before tax generated by our property segments represents 37% of our consolidated profit before tax for the year ended 30 June 2012 or 48% if we excluded the impact of the net property revaluation decrement for the year.

The segment result before tax of our property segments was \$84.44 million for the year ended 30 June 2012 compared to a result of \$112.02 million for the previous year, a decrease of \$27.58 million or 24.6%. If the net property revaluation adjustments were excluded from both years, the segment result before tax would have been \$109.43 million for the current year compared to \$96.56 million for the preceding year, an increase of \$12.87 million or 13.3%.

| Composition of the Property Portfolio | 2010 \$000 | 2011 \$000 | 2012 \$000 |
|---|------------------|------------------|------------------|
| Investment properties | 1,393,991 | 1,401,158 | 1,578,659 |
| Investment properties under construction | 95,209 | 200,443 | 75,087 |
| Joint venture properties | 140,581 | 158,978 | 157,992 |
| Owned land & buildings in New Zealand, Singapore & Slovenia | 230,595 | 257,765 | 280,717 |
| Properties held for resale | 17,485 | 26,579 | 26,739 |
| Total Property Portfolio | 1,877,861 | 2,044,923 | 2,119,194 |

The Harvey Norman property portfolio consists of Harvey Norman, Domayne and Joyce Mayne complexes in Australia, Harvey Norman and Norman Ross stores in New Zealand, properties located in Singapore, Harvey Norman stores in Slovenia, properties held under joint venture agreements and land and buildings in Australia for development and resale at a profit.

Benefits of Property Ownership:

Property ownership delivers the following benefits to the consolidated entity:

- The presence of Harvey Norman, Domayne or Joyce Mayne franchisees as anchor tenants in a complex is a key drawcard to attract superior national third-party tenants and quality local operators to co-locate within the same complex. This provides us with a distinct advantage in its ability to create a solid, dynamic and cross-beneficial tenancy mix in order to maximise the profitability of the retail property segment.
- Despite the softening retail sector, property ownership delivers a steady and reliable income stream in the form of rent charged to franchisees and complementary third-party tenants.
- A large property portfolio under management creates economies of scale, delivers operational cost efficiencies and enhanced negotiating power in the property sector.

CHAIRMAN'S REPORT (CONTINUED)

Breakdown of Owned and Leased Sites:

| 30 June 2012 | Number of Owned Sites | Number of Leased Sites * | Total |
|---------------------------------|-----------------------------|--------------------------------|------------|
| Australia: Franchised complexes | 77 | 136 | 213 |
| New Zealand | 17 | 14 | 31 |
| Slovenia | 5 | - | 5 |
| Croatia | - | 1 | 1 |
| Ireland & Northern Ireland | - | 16 | 16 |
| Asia | - | 23 | 23 |
| TOTAL | 99 | 190 | 289 |

* leased from external parties

Geographic Spread:

This diagram displays the geographic spread of the franchised Harvey Norman ("HN"), Domayne ("DM") and Joyce Mayne ("JM") franchised complexes in the Australian market, the Harvey Norman and Norman Ross ("NR") branded company-operated stores in New Zealand, Ireland, Northern Ireland, Singapore, Malaysia, Slovenia and Croatia as at 30 June 2012.



Acquisitions, New Complex and Store Openings, Closures and Conversions:

Store Openings Due to Conversions from the Clive Peeters and Rick Hart brands

In August 2011, we announced that we would restructure the Clive Peeters and Rick Hart businesses. By the end of August 2011, we had closed seven (7) Clive Peeters and Rick Hart retail sites. In September 2011 we commenced the conversion process for the remaining eighteen (18) Clive Peeters and Rick Hart stores to the franchised model. Eighteen (18) new franchised complexes were opened pursuant to this conversion. Sixteen (16) stores were converted to the Harvey Norman brand format and two (2) stores were converted to the Joyce Mayne brand format.

Franchised Complex Openings, Conversions and Closures

Three (3) new franchised Harvey Norman complexes, located at Ballina (NSW), Springvale (VIC) and Atherton (QLD) commenced trading during the current year.

One (1) new franchised Domayne complex commenced trading at the landmark Springvale development.

During the year we closed two (2) Harvey Norman complexes located at Indooroopilly (QLD) and Woden (ACT) and two (2) Joyce Mayne complexes located at Alexandria (NSW) and Morayfield (QLD).

There were 213 franchised complexes in Australia as at 30 June 2012 under the following brand names:

- Harvey Norman 183
- Domayne 16
- Joyce Mayne 14

CHAIRMAN'S REPORT (CONTINUED)

Company-Operated Store Openings and Closures in Offshore Markets

During the year, we entered into the Croatian market with our first store opening at Zagreb, the capital of Croatia, in October 2011.

One (1) new store was opened in Maribor, Slovenia's second largest city, in October 2011 bringing the total number of stores in Slovenia to five (5).

The flagship Space showroom located in Bencoolen Street, Singapore, was officially opened in November 2011 following extensive redesign and restoration work by WOHA Architects. Two (2) new stores were opened in Malaysia, both in May 2012, located in Setia City Mall and Paradigm Mall. We now have ten (10) stores in total in Malaysia.

There were no other store openings or closures in other overseas markets.

There are thirty-one (31) stores in total in New Zealand under the Harvey Norman and Norman Ross brand names. There are thirteen (13) Harvey Norman stores in Singapore. We remain committed to our company-operated stores in Ireland and Northern Ireland with fourteen (14) and two (2) Harvey Norman stores respectively.

There were 76 company-operated stores located in offshore markets as at 30 June 2012.

Review of the Company-Operated Retail Segments:

In overseas markets our stores are company-operated. Our total retail segment primarily consists of company-operated stores in New Zealand, Singapore, Malaysia, Ireland, Northern Ireland, Slovenia and Croatia and the stores previously trading under the Clive Peeters and Rick Hart brand names in Australia.

The total retail segment result before tax was a profit of \$9.70 million for the year ended 30 June 2012 compared to a loss of \$10.59 million before tax for the previous year, a turnaround of \$20.29 million. This improvement is predominantly due to an improved loss generated by the Clive Peeters and Rick Hart businesses during the year by \$26.28 million following the restructure of the brands in the first half of the year.

We are pleased with the performance of our retail operations in New Zealand. Despite the subdued state of the New Zealand economy, the retail stores in New Zealand delivered a solid result of \$39.13 million before tax, an 8.5% reduction from prior year. The 100% company-owned Space brand in Singapore and Malaysia is ideally placed for the growing prestige market in the Asia Pacific region. Our controlling investment interest in Pertama Holdings Limited, Singapore is a platform for future growth and expansion of the Harvey Norman brand in Singapore and Malaysia.

Restructure and Closure of the Clive Peeters and Rick Hart Stores and Brand Names:

In August 2011 we advised the market of our intention to restructure the Clive Peeters and Rick Hart businesses and to cease trading under the impaired brand names. By the end of August 2011, we had closed four (4) former Clive Peeters stores and three (3) former Rick Hart stores. The remaining thirteen (13) Clive Peeters stores and five (5) Rick Hart stores were converted to Harvey Norman and Joyce Mayne franchised operations.

We incurred restructuring and closure costs of \$8.07 million before tax mainly attributable to redundancy and termination costs, fixed asset write-downs and onerous lease costs for the closed sites. This is less than the expected closure costs previously estimated and reported in August 2011 of approximately \$10.00 million before tax.

Consolidated sales revenue for the year ended 30 June 2012 was \$134.41 million for the Clive Peeters and Rick Hart brands, under the company-operated retail model. Consolidated sales revenue for the preceding year was \$279.66 million. Excluding restructuring and closure costs of \$8.07 million before tax, the trading loss incurred by the Clive Peeters and Rick Hart businesses amounted to \$6.72 million before tax. This is a reduction from \$41.07 million of losses incurred in the previous year.

CHAIRMAN'S REPORT (CONTINUED)

Sales and Profitability of the Overseas Controlled Entities:

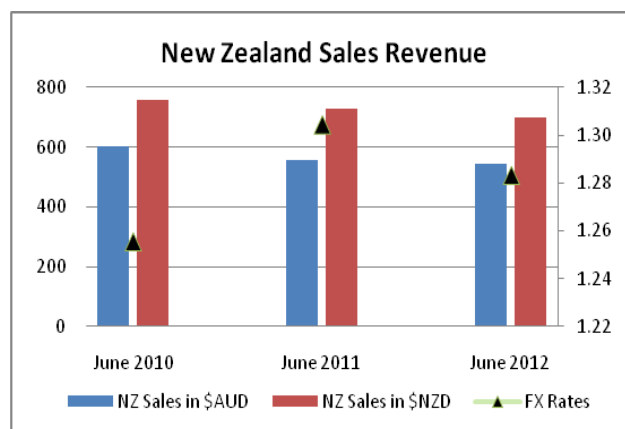
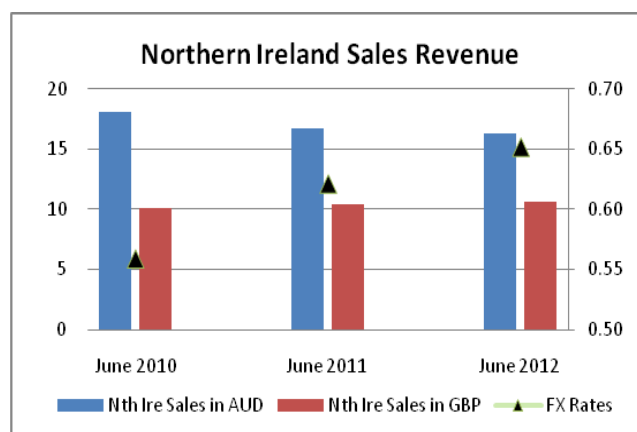
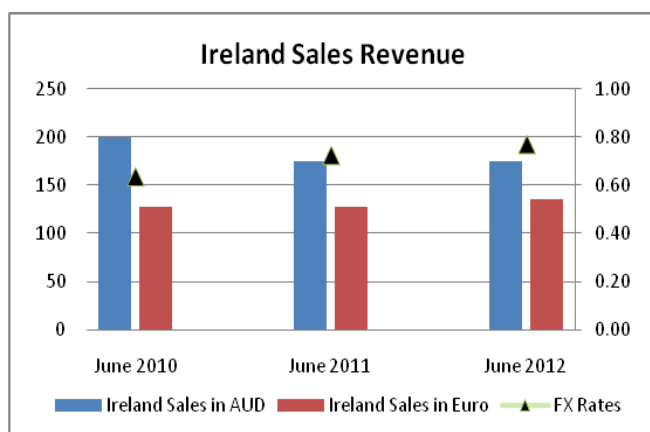
New Zealand

Sales revenue from the New Zealand company-operated stores decreased by \$NZ29.38 million (decrease of 4.0%) due to a combination of natural disasters and the challenging retail climate in New Zealand. The store closures in Christchurch arising from the earthquakes in early 2011 negatively impacted sales revenue. Upon translation into Australian dollars, the decrease in sales revenue was \$13.64 million (decrease of 2.4%). The rate of decrease in Australian dollars was reduced due to a 1.7% appreciation in the New Zealand dollar relative to the Australian dollar.

Similar to the trend experienced by franchisees in Australia, the Homemaker categories in New Zealand, mainly the bedding category, are doing particularly well, assisted by the closures of key bedding suppliers during the year which gave our company-operated stores in New Zealand an opportunity to seize market share. The AV/IT categories in New Zealand have also been significantly hampered by severe price deflation and intense discounting by competitors.

The retail segment result in New Zealand was \$39.13 million for the year ended 30 June 2012 compared to \$42.78 million for the previous year, a decrease of 8.5%. The decrease in local currency was 10.0%.

Despite the depressed economic climate in New Zealand, our operations are robust, being the market leader across all major product categories.

*Ireland and Northern Ireland*

Sales revenue from the company-operated stores in Ireland increased by €8.02 million (increase of 6.3%) from €126.90 million in the previous year to €134.92 million for the year ended 30 June 2012. Upon translation into Australian dollars, sales revenue actually decreased by \$0.10 million (decrease of 0.1%). The lower increase was due to a 6.0% decline in the Euro relative to the Australian dollar.

Sales revenue from the two company-operated stores in Northern Ireland increased by £0.20 million (increase of 2.0%) from £10.40 million in the previous year to £10.60 million for the year ended 30 June 2012. Upon translation into Australian dollars, sales revenue actually decreased by \$0.47 million (decrease of 2.8%) due to a 4.7% decline in the UK Pound Sterling relative to the Australian dollar.

The segment result for the operations in Ireland and Northern Ireland was a trading loss of \$34.04 million for the year ended 30 June 2012 compared to a loss of \$38.59 million for the preceding year. The loss was reduced by \$4.56 million or 11.8% due to the combination of an appreciation in the Australian dollar relative to the Euro and the implementation of operational efficiencies by management that have effectively controlled costs. With growth in market share and strong brand awareness across Ireland and Northern Ireland, the operations are well positioned to take advantage of any improvements in macroeconomic conditions.

CHAIRMAN'S REPORT (CONTINUED)

Ireland reported a loss of €22.30 million for the year ended 30 June 2012 compared to a loss of €24.54 million in the previous year, a reduced loss of 9.1% in local currency. The Irish loss in Australian dollars improved on the previous year by 14.6%.

Northern Ireland reported a loss of £3.32 million for the year ended 30 June 2012 compared to a loss of £2.93 million in the previous year, a deterioration of 13.3% in local currency. In Australian dollars, there was an 8.0% deterioration in the Northern Ireland segment result.

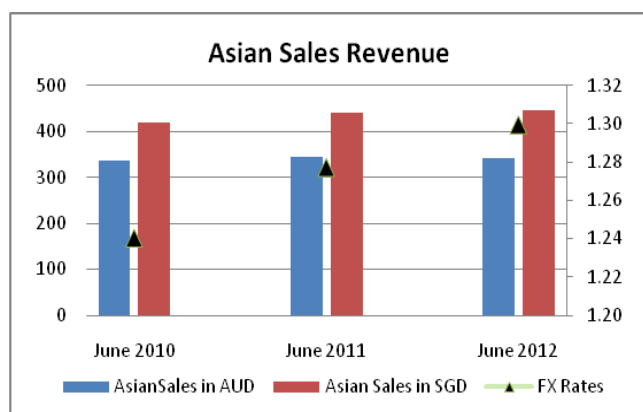
In early July 2012, the Company announced the restructure of the Irish and Northern Irish businesses with the aim of reducing future losses and increasing growth. The main features of the restructure include:

- The launch of a large new furniture and bedding store in West Dublin;
- The launch of Harvey Norman Online, a new e-commerce initiative in Ireland and Northern Ireland;
- The closure of the store located at Mullingar, Ireland which has underperformed;
- The reformatting of the Dundalk Outlet store in Ireland to focus on the furniture and bedding categories;
- The reformatting of the two stores in Northern Ireland located at Newtownabbey and Holywood to focus on the furniture and bedding categories.

We have not recognised the costs of the above restructure in the financial statements and notes disclosed in this report as the announcement to affected parties in Ireland and Northern Ireland and the general public was made subsequent to 30 June 2012.

The Board remains committed to the operations in Ireland and Northern Ireland for the long-term.

Asia



Sales revenue from controlled entity Pertama Holdings Limited, Singapore and trading as "Harvey Norman", increased by \$5.41 million (increase of 1.2%). Upon translation into Australian dollars, sales actually decreased by \$1.69 million (decrease of 0.5%). There was a devaluation of 1.7% in the Singapore dollar relative to the Australian dollar.

The Harvey Norman branded stores in Singapore and Malaysia continue to grow market share. The segment result in Asia was \$9.44 million in the year ended 30 June 2012 compared to \$13.05 million in the previous year, a decrease of 27.7%. The decrease in local currency was 26.4%. The profitability of the Asian segment reduced on prior year due to price deflation, particularly in the AV/IT categories,

disruption of trade to the Millenia Walk flagship store in Singapore attributed to resumption of floorspace by the landlord and the operation of two warehouses in lieu of purchasing a large warehouse to service all stores in Singapore.

We are pleased with the performance of the Harvey Norman branded stores in Singapore and Malaysia, and the plan is to increase the Harvey Norman brand in the Malaysian market.

The investment in the 100% company-owned Space brand in Singapore and its relocation to the recently redeveloped world-class showroom in Bencoolen Street, Singapore will position it to take advantage of growth in demand for premium furniture within this key global market.

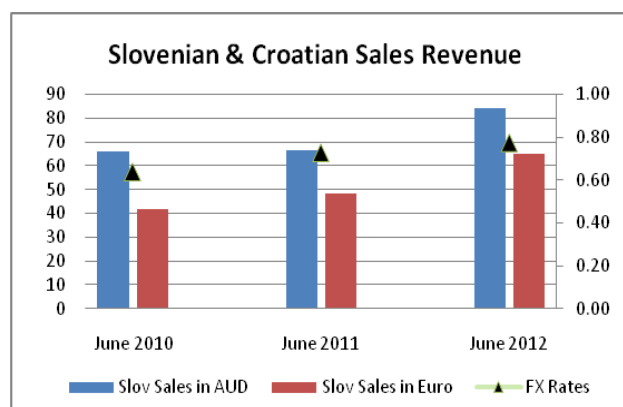
CHAIRMAN'S REPORT (CONTINUED)

Slovenia and Croatia

Sales revenue from the company-operated stores in Slovenia and Croatia increased by €16.90 million (increase of 35.1%) relative to the previous year. This increase is mainly attributable to the sales revenue recorded by the two new stores at Maribor in Slovenia and Zagreb in Croatia that commenced trading in October 2011 and a full year's trading of the Novo Mesto store that opened in October 2010.

Upon translation into Australian dollars, the increase in sales was \$17.74 million (increase of 26.7%).

The retail segment result in Slovenia and Croatia was \$2.43 million for the year ended 30 June 2012 compared to \$5.37 million for the previous year, a decrease of 54.8%. Slovenia reported a profit of €3.21 million for the year ended 30 June 2012 compared to a profit of €3.89 million in the previous year, a reduction in local currency of 17.6%. Croatia reported a loss of €1.34 million or a loss of \$1.73 million in Australian dollars primarily due to the start-up investment costs of opening the Zagreb store.



Despite the challenging economic conditions in Europe, the retail business in Slovenia continues to be robust and growing market share. With the opening of the store in Maribor, Slovenia's second largest city and located in the country's north east region, the existing 5 stores cover a wide geographic area of Slovenia.

Other Non-Franchised Retail

The non-franchised retail segment consists of the retail trading operations in Australia which are controlled by the consolidated entity and does not include any operations of Harvey Norman franchisees.

Sales revenue for the other non-franchised retail segment was \$106.26 million for the year ended 30 June 2012 compared to \$112.58 million for the previous year, a decrease of 5.6%.

The segment result for the non-franchised retail segment was a profit of \$7.53 million for the current year compared to a profit of \$7.87 million in the prior year, a decrease of \$0.34 million or 4.4%.

Outlook and Other

Equity

Consolidated equity as at 30 June 2012 was \$2.27 billion compared to \$2.23 billion at 30 June 2011 – an increase of \$38.42 million or 1.7%. Included within consolidated equity is an amount of \$30.93 million (June 2011: \$34.88 million) attributable to non-controlling interests, of which \$28.21 million relates to non-controlling interests in Pertamina Holdings Limited, Singapore. Consolidated equity was diluted by \$14.74 million as a result of the payment of consideration for the on-market acquisition of a further 12,592,150 shares in Pertamina Holdings Limited, Singapore and the acquisition of a further 24.9% shareholding in a retail controlled entity in Australia which was in excess of the carrying value of the non-controlling interest.

Dividend

The recommended final dividend is 4.0 cents per share fully franked (June 2011: 6.0 cents per share fully franked). This final dividend will be paid on 3 December 2012 to shareholders registered at 5:00 pm on 2 November 2012. No provision has been made in the Statement of Financial Position for this recommended final dividend.

CHAIRMAN'S REPORT (CONTINUED)

Outlook

We continue to execute our Omni Channel strategic plan to deliver improved performance for the Australian franchisees and company-operated stores internationally. We are convinced that this will deliver improved results and a sustainable and growing future.

Our integrated retail, franchise, property and digital operations are the backbone of our Omni Channels. This is unique within the categories and markets in which we operate. The online operations of the business across Australia and New Zealand will continue to develop and will deliver incremental revenue in the year ahead for our existing franchisees and company-operated stores. Continuing refinement of our digital platform will create new opportunities for growth in which we continue to invest. There will be an increase in the number of products that are available online in the coming year and we will continue to improve our online offer to consumers.

We continue to implement our merchandising and supply-chain improvements program. Our investment will deliver improved information from both our suppliers and customers and provide a seamless customer experience across all channels.

Within the Australian franchising operations segment, we anticipate that the Home Entertainment and Technology category will continue to remain volatile and uncertain however with further retailer and supplier rationalisation occurring, there is the opportunity for improvement. Whilst the predictions for market values remain flat at best, we are cautiously optimistic of consolidating and increasing our market shares in the technology categories and geographies in which we compete. The strong performance of the Home Appliance, Furniture and Bedding categories will continue to deliver results. We are more than well positioned to capitalise on any resurgence in the domestic home market.

Our New Zealand operation remains strong and will be positively supported by the re-opening of the main complex within Christchurch in late 2012.

Our Irish business has improved and we expect this to continue in the year ahead within this challenged economy. We have a strong position with both Irish consumers and suppliers that is supporting the ongoing improvements to this business.

Within central Europe, Slovenia has a solid position for growth and we expect that the investment in the initial store in Croatia will develop positively throughout the year.

The flagship homemaker centre at Maroochydore in Queensland will open as scheduled in November 2012 adding to the strong asset base of the company's property portfolio.

The balance sheet of the company remains strong through conservative fiscal management. The low net debt to equity ratio with tangible property assets in excess of \$2.12 billion has the company well positioned to manage the core business within the respective territories and take advantage of opportunities in the future.

I would like to thank my fellow directors, Harvey Norman employees, franchisees and their staff for their continuing efforts and loyalty.



G. HARVEY

Chairman

Sydney, 31 August 2012

STATEMENT OF FINANCIAL POSITION AS AT 30 JUNE 2012

| | | CONSOLIDATED | |
|---|-------|-----------------------|-----------------------|
| | NOTE | June 2012 \$000 | June 2011 \$000 |
| Current Assets | | | |
| Cash and cash equivalents | 26(a) | 172,459 | 162,779 |
| Trade and other receivables | 5 | 1,017,973 | 1,065,232 |
| Other financial assets | 6 | 24,396 | 41,229 |
| Inventories | 7 | 263,421 | 336,742 |
| Other assets | 8 | 20,161 | 21,040 |
| Intangible assets | 9 | 531 | 322 |
| Total current assets | | 1,498,941 | 1,627,344 |
| Non-Current Assets | | | |
| Trade and other receivables | 10 | 10,556 | 14,538 |
| Investments accounted for using equity method | 27 | 157,992 | 158,978 |
| Other financial assets | 11 | 9,355 | 8,294 |
| Property, plant and equipment | 12 | 536,277 | 512,479 |
| Investment properties | 13 | 1,653,746 | 1,601,601 |
| Intangible assets | 14 | 57,442 | 58,294 |
| Deferred income tax assets | | 27,507 | 22,481 |
| Total non-current assets | | 2,452,875 | 2,376,665 |
| Total Assets | | 3,951,816 | 4,004,009 |
| Current Liabilities | | | |
| Trade and other payables | 15 | 647,279 | 854,897 |
| Interest-bearing loans and borrowings | 16 | 234,876 | 105,275 |
| Income tax payable | | 13,487 | 7,366 |
| Other liabilities | 17 | 1,631 | 1,603 |
| Provisions | 18 | 20,497 | 25,235 |
| Total current liabilities | | 917,770 | 994,376 |
| Non-Current Liabilities | | | |
| Interest-bearing loans and borrowings | 19 | 544,471 | 546,483 |
| Provisions | 20 | 8,954 | 9,675 |
| Deferred income tax liabilities | | 198,849 | 208,036 |
| Other liabilities | 21 | 14,890 | 16,978 |
| Total non-current liabilities | | 767,164 | 781,172 |
| Total Liabilities | | 1,684,934 | 1,775,548 |
| NET ASSETS | | 2,266,882 | 2,228,461 |
| Equity | | | |
| Contributed equity | 22 | 259,610 | 259,610 |
| Reserves | 23 | 19,376 | 32,621 |
| Retained profits | 24 | 1,956,966 | 1,901,350 |
| Parent entity interests | | 2,235,952 | 2,193,581 |
| Non-controlling interests | 25 | 30,930 | 34,880 |
| TOTAL EQUITY | | 2,266,882 | 2,228,461 |

The above Statement of Financial Position should be read in conjunction with the accompanying notes.

INCOME STATEMENT FOR THE YEAR ENDED 30 JUNE 2012

| | NOTE | CONSOLIDATED | |
|---|-------|-----------------------|-----------------------|
| | | June 2012 \$000 | June 2011 \$000 |
| Sales revenue | 2 | 1,407,342 | 1,556,384 |
| Cost of sales | | (1,025,359) | (1,129,517) |
| Gross profit | | 381,983 | 426,867 |
| Revenues and other income items | 2 | 1,061,233 | 1,122,459 |
| Distribution expenses | | (10,869) | (8,591) |
| Marketing expenses | | (355,456) | (373,314) |
| Occupancy expenses | | (242,986) | (217,637) |
| Administrative expenses | | (404,228) | (447,951) |
| Other expenses from ordinary activities | 3 | (164,050) | (102,960) |
| Finance costs | 3 | (49,455) | (42,984) |
| Share of equity accounted entities: | | | |
| - Share of net profit of joint venture entities (a) | 2, 27 | 13,742 | 17,888 |
| - Share of joint venture property revaluation (a) | 3, 27 | (2,505) | 158 |
| Profit before income tax | | 227,409 | 373,935 |
| Income tax expense | | (51,094) | (114,315) |
| Profit after tax | | 176,315 | 259,620 |
| Attributable to: | | | |
| Owners of the parent | | 172,471 | 252,255 |
| Non-controlling interests | | 3,844 | 7,365 |
| | | 176,315 | 259,620 |
| Earnings Per Share: | | | |
| Basic earnings per share (cents per share) | 4 | 16.24 cents | 23.75 cents |
| Diluted earnings per share (cents per share) | 4 | 16.24 cents | 23.75 cents |
| Dividends per share (cents per share) | | 9.0 cents | 12.0 cents |

The above Income Statement should be read in conjunction with the accompanying notes.

- (a) The total share of net profit of joint venture entities, including the share of joint venture property revaluation, was \$11.24 million before tax for the year ended 30 June 2012 (June 2011: \$18.05 million before tax).

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 30 JUNE 2012

| | CONSOLIDATED | |
|---|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| Profit for the year | 176,315 | 259,620 |
| Other comprehensive income | | |
| Foreign currency translation | 1,402 | (23,756) |
| Net fair value gains on available-for-sale investments | 1,027 | 973 |
| Cash flow hedges: | | |
| - (Loss)/gain taken to equity | (18,741) | 567 |
| - Transferred realised gains/(losses) to other income | 100 | (57) |
| - Transferred to Statement of Financial Position | (4) | (4) |
| Fair value revaluation of land and buildings | 9,040 | (544) |
| Income tax on items of other comprehensive income | 2,223 | (1,988) |
| Other comprehensive income for the year (net of tax) | (4,953) | (24,809) |
| Total comprehensive income for the year | 171,362 | 234,811 |
| Total comprehensive income attributable to: | | |
| - Owners of the parent | 166,713 | 235,315 |
| - Non-controlling interests | 4,649 | (504) |
| | 171,362 | 234,811 |

The above Statement of Comprehensive Income should be read in conjunction with the accompanying notes.

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2012

| | Attributable to Equity Holders of the Parent | | | | | | | | Non-controlling Interests | TOTAL EQUITY |
|--|--|------------------|---------------------------|--------------------------------------|----------------------------|-------------------------|----------------------------------|---------------------|---------------------------|------------------|
| | Contributed Equity | Retained Profits | Asset Revaluation Reserve | Foreign Currency Translation Reserve | Available for Sale Reserve | Cash Flow Hedge Reserve | Employee Equity Benefits Reserve | Acquisition Reserve | | |
| | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 |
| At 1 July 2011 | 259,610 | 1,901,350 | 66,557 | (35,934) | 2,327 | (864) | 7,452 | (6,917) | 34,880 | 2,228,461 |
| Other comprehensive income: | | | | | | | | | | |
| Revaluation of land and buildings | - | - | 5,672 | - | - | - | - | - | (32) | 5,640 |
| Reverse expired or realised cash flow hedge reserves | - | - | - | - | - | 95 | - | - | - | 95 |
| Currency translation differences | - | - | - | 565 | - | - | - | - | 837 | 1,402 |
| Fair value of interest rate swaps | - | - | - | - | - | (13,091) | - | - | - | (13,091) |
| Fair value of forward foreign exchange contracts | - | - | - | - | - | (26) | - | - | - | (26) |
| Fair value of available for sale financial assets | - | - | - | - | 1,027 | - | - | - | - | 1,027 |
| Other comprehensive income | - | - | 5,672 | 565 | 1,027 | (13,022) | - | - | 805 | (4,953) |
| Profit for the year | - | 172,471 | - | - | - | - | - | - | 3,844 | 176,315 |
| Total comprehensive income for the year | - | 172,471 | 5,672 | 565 | 1,027 | (13,022) | - | - | 4,649 | 171,362 |
| Shareholder equity contribution | - | - | - | - | - | - | - | - | 1,500 | 1,500 |
| Change in control of controlled entities | - | - | - | - | - | - | - | - | (4,521) | (4,521) |
| Acquisition of non-controlling interest | - | - | - | - | - | - | - | (7,821) | - | (7,821) |
| Cost of share based payments | - | - | - | - | - | - | 334 | - | - | 334 |
| Dividends paid | - | (116,855) | - | - | - | - | - | - | (4,248) | (121,103) |
| Distribution to members | - | - | - | - | - | - | - | - | (1,330) | (1,330) |
| At 30 June 2012 | 259,610 | 1,956,966 | 72,229 | (35,369) | 3,354 | (13,886) | 7,786 | (14,738) | 30,930 | 2,266,882 |

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 30 JUNE 2012 (CONTINUED)

| | Attributable to Equity Holders of the Parent | | | | | | | | Non-controlling Interests | TOTAL EQUITY |
|--|--|------------------|---------------------------|--------------------------------------|----------------------------|-------------------------|----------------------------------|---------------------|---------------------------|--------------|
| | Contributed Equity | Retained Profits | Asset Revaluation Reserve | Foreign Currency Translation Reserve | Available for Sale Reserve | Cash Flow Hedge Reserve | Employee Equity Benefits Reserve | Acquisition Reserve | | |
| | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 | \$000 |
| At 1 July 2010 | 259,610 | 1,787,196 | 68,980 | (20,107) | 1,354 | (1,201) | 7,392 | - | 53,987 | 2,157,211 |
| Other comprehensive income: | | | | | | | | | | |
| Revaluation of land and buildings | - | - | (2,423) | - | - | - | - | - | 60 | (2,363) |
| Reverse expired or realised cash flow hedge reserves | - | - | - | - | - | (61) | - | - | - | (61) |
| Currency translation differences | - | - | - | (15,827) | - | - | - | - | (7,929) | (23,756) |
| Fair value of forward foreign exchange contracts | - | - | - | - | - | 4 | - | - | - | 4 |
| Fair value of interest rate swaps | - | - | - | - | - | 394 | - | - | - | 394 |
| Fair value of available for sale financial assets | - | - | - | - | 973 | - | - | - | - | 973 |
| Other comprehensive income | - | - | (2,423) | (15,827) | 973 | 337 | - | - | (7,869) | (24,809) |
| Profit for the year | - | 252,255 | - | - | - | - | - | - | 7,365 | 259,620 |
| Total comprehensive income for the year | - | 252,255 | (2,423) | (15,827) | 973 | 337 | - | - | (504) | 234,811 |
| Acquisition of non-controlling interest | - | - | - | - | - | - | - | (6,917) | (13,992) | (20,909) |
| Cost of share based payments | - | - | - | - | - | - | 419 | - | - | 419 |
| Reversal of share expenses | - | - | - | - | - | - | (359) | - | - | (359) |
| Dividends paid | - | (138,101) | - | - | - | - | - | - | (4,611) | (142,712) |
| At 30 June 2011 | 259,610 | 1,901,350 | 66,557 | (35,934) | 2,327 | (864) | 7,452 | (6,917) | 34,880 | 2,228,461 |

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2012

| | NOTE | CONSOLIDATED | |
|---|-------|-----------------------|-----------------------|
| | | June 2012 \$000 | June 2011 \$000 |
| Cash Flows from Operating Activities | | Inflows/(Outflows) | |
| Net receipts from franchisees | A | 757,348 | 937,680 |
| Receipts from customers | B | 1,463,238 | 1,634,885 |
| Payments to suppliers and employees | C | (1,905,301) | (2,070,456) |
| Distributions received from joint ventures | D | 12,651 | 37,217 |
| GST paid | E | (33,963) | (22,294) |
| Interest received | | 9,422 | 7,738 |
| Interest and other costs of finance paid | F | (49,340) | (43,045) |
| Income taxes paid | | (57,016) | (126,924) |
| Dividends received | | 2,919 | 2,587 |
| Cash flows from operating activities prior to consumer finance related cash flows | | 199,958 | 357,388 |
| Consumer finance related cash flows: | | | |
| Consumer finance loans granted by the consolidated entity | | (918) | (1,330) |
| Repayments received from consumers on consumer finance loans granted by the consolidated entity | | 1,905 | 2,915 |
| Consumer finance related cash flows | | 987 | 1,585 |
| Net Cash Flows From Operating Activities | 26(b) | 200,945 | 358,973 |
| Cash Flows from Investing Activities | | | |
| Payment for purchases of property, plant and equipment and intangible assets | G | (108,547) | (170,783) |
| Payment for the purchase of investment properties | G | (88,631) | (172,709) |
| Proceeds from sale of property, plant and equipment | | 5,322 | 5,836 |
| Payments from units in unit trusts | | (195) | (4) |
| Payments for purchase of equity investments | H | (222) | (5,643) |
| Proceeds from sale of listed securities | | 18,941 | 4,838 |
| Loans repaid from / (granted to) other entities | | 2,260 | (6,776) |
| Net Cash Flows Used In Investing Activities | | (171,072) | (345,241) |
| Cash Flows from Financing Activities | | | |
| Payment for purchase of shares in a controlled entity | I | (12,101) | (21,485) |
| Proceeds from Syndicated Facility and Syndicated Working Capital Facility | J | 104,100 | 164,500 |
| Dividends paid | | (116,855) | (138,101) |
| Repayments of loans from directors and other persons | | (1,211) | (1,149) |
| Proceeds from borrowings | J | 17,558 | 322 |
| Net Cash Flows (Used In) / From Financing Activities | | (8,509) | 4,087 |
| Net Increase in Cash and Cash Equivalents | | 21,364 | 17,819 |
| Cash and Cash Equivalents at Beginning of the Year | | 118,729 | 100,910 |
| Cash and Cash Equivalents at End of the Year | 26(a) | 140,093 | 118,729 |

STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 30 JUNE 2012 (CONTINUED)

Commentary to the Statement of Cash Flows:

- <A> Net receipts from franchisees decreased by \$180.33 million compared to the previous year partly attributed to the reduction in total revenue received from franchisees from \$989.04 million for the prior year to \$945.64 million for the year ended 30 June 2012, a decrease of \$43.40 million or 4.4% (refer note 2).
- Cash flows from operating activities are also affected by movement in franchisee working capital loans receivable as at 30 June 2012 relative to the previous corresponding period. The aggregate amount of loans advanced to franchisees as at 30 June 2012 exceeded the aggregate amount of loans advanced to franchisees as at 30 June 2011 by \$135.55 million. This is primarily due to a lower rate of reduction in franchisee loan balances from reduced cash receipts from franchisee sales and a higher level of tactical support provided to franchisees which offset the reduced outflows from inventory and working capital management. The aggregate amount of tactical support for the current year was \$124.19 million compared to \$60.37 million for the previous year, an increase of \$63.82 million.
- Sales revenue to external customers derived by company-operated stores decreased for the year ended 30 June 2012 relative to the previous year due to the closure of seven (7) Clive Peeters and Rick Hart stores and the conversion of the remaining eighteen (18) Clive Peeters and Rick Hart stores to the franchised model during the first half of the financial year. The sale of Clive Peeters and Rick Hart inventory upon conversion to the franchised model was made via several working capital advances to franchisees and not settled in cash.
- The reductions were offset by the opening of five (5) new stores in offshore markets located in Maribor, Slovenia, Zagreb, Croatia and Malaysia.
- <C> The decrease in payments to suppliers and employees is due to the closure of seven (7) Clive Peeters and Rick Hart stores and the conversion of the remaining eighteen (18) Clive Peeters and Rick Hart stores to the franchised model during the current year. The consolidated entity continues to focus on the prudent management of working capital and has made a concerted effort to effectively manage inventory and control operating costs in a difficult retail climate.
- <D> The decrease in distributions received from joint venture entities is because the prior year balance included proceeds received from the sale of a development property located in Mentone, Victoria.
- <E> Net GST payments increased by \$11.67 million in the year ended 30 June 2012 compared to the prior year. The previous year contained higher GST input tax credits (cash inflows) resulting from increased real property acquisitions and developments.
- <F> Interest and other costs of finance paid increased by \$6.30 million due to an increase in the utilised portion of the Syndicated Facilities and other short term borrowings in Australia and the increase in commercial bill facilities utilised by overseas controlled entities. During the current year, the consolidated entity has entered into a further separate agreement with certain banks in relation to a loan facility of \$85.00 million (the "Syndicated Working Capital Facility").
- <G> Payments for the purchases of property, plant and equipment, intangible assets and investment properties decreased by \$146.31 million relative to the previous year. Higher payments in the prior year were attributable to several significant property acquisitions including the At Home Centre at Penrith, the new development under construction at Springvale, Victoria, the Space Asian showroom in Singapore and the acquisition of plant and equipment assets from the former owners of Clive Peeters and Rick Hart.
- <H> The decrease in payments for the purchase of equity investments is because the prior year balance included capital contributions required for a mining camp joint venture in Queensland of \$4.76 million.
- <I> During the current year, the consolidated entity acquired an additional 12,592,150 shares in Pertama Holdings Limited, Singapore for a total purchase consideration of \$6.32 million. The consolidated entity also acquired a further 24.9% interest in a controlled entity for a total purchase consideration of \$5.78 million.
- <J> The utilised Syndicated Facility and Syndicated Working Capital Facility increased to \$590.00 million during the year ended 30 June 2012 to fund operating activities (refer to Notes 16 & 19 for further information on these facilities).

OPERATING SEGMENTS

OPERATING SEGMENTS – 30 June 2012

SEGMENT REVENUE

| | Sales to Customers Outside the Consolidated Entity | Other Revenues from Outside the Consolidated Entity | Share of Net Profit/(Loss) of Equity Accounted Investments | Segment Revenue |
|--|--|---|---|--------------------|
| | June 2012 \$000 | June 2012 \$000 | June 2012 \$000 | June 2012 \$000 |
| FRANCHISING OPERATIONS | 4,546 | 853,466 | - | 858,012 |
| Retail – New Zealand | 544,324 | 10,180 | - | 554,504 |
| Retail – Asia | 342,213 | 3,308 | - | 345,521 |
| Retail – Slovenia & Croatia | 84,136 | 731 | - | 84,867 |
| Retail – Ireland & Northern Ireland | 191,340 | 3,654 | - | 194,994 |
| Non-Franchised Retail – Clive Peeters & Rick Hart | 134,412 | 9,496 | - | 143,908 |
| Other Non-Franchised Retail | 106,260 | 3,282 | - | 109,542 |
| TOTAL RETAIL | 1,402,685 | 30,651 | - | 1,433,336 |
| Retail Property | 111 | 180,650 | 13,558 | 194,319 |
| Property Under Construction for Retail | - | 11 | 479 | 490 |
| Property Development for Resale | - | 10,913 | (295) | 10,618 |
| TOTAL PROPERTY | 111 | 191,574 | 13,742 | 205,427 |
| Equity Investments | - | 4,095 | - | 4,095 |
| Other | - | 12,872 | - | 12,872 |
| Inter-company eliminations | - | (31,425) | - | (31,425) |
| Total segment revenue | 1,407,342 | 1,061,233 | 13,742 | 2,482,317 |

OPERATING SEGMENTS (CONTINUED)

Operating Segments – 30 June 2012 (continued)

| SEGMENT RESULT | Segment Result Before Interest, Taxation, Depreciation, Impairment & Amortisation | Interest Expense | Depreciation Expense | Amortisation & Impairment Expense | Segment Result Before Tax |
|---|--|---------------------|-------------------------|---|---------------------------------|
| | June 2012 \$000 | June 2012 \$000 | June 2012 \$000 | June 2012 \$000 | June 2012 \$000 |
| FRANCHISING OPERATIONS | 202,813 | (15,274) | (50,943) | (9,613) | 126,983 |
| Retail – New Zealand | 46,077 | (70) | (6,839) | (36) | 39,132 |
| Retail – Asia | 13,763 | 637 | (4,932) | (28) | 9,440 |
| Retail – Slovenia & Croatia | 5,242 | (1,495) | (1,271) | (48) | 2,428 |
| Retail – Ireland & Northern Ireland | (27,501) | (3,385) | (2,641) | (509) | (34,036) |
| Non-Franchised Retail – Clive Peeters & Rick Hart | (13,120) | (776) | (895) | - | (14,791) |
| Other Non-Franchised Retail | 10,653 | (1,461) | (1,516) | (149) | 7,527 |
| TOTAL RETAIL | 35,114 | (6,550) | (18,094) | (770) | 9,700 |
| Retail Property | 124,814 | (25,611) | (4,749) | - | 94,454 |
| Property Under Construction for Retail | (18,254) | (1,250) | - | - | (19,504) |
| Property Development for Resale | 9,974 | (489) | - | - | 9,485 |
| TOTAL PROPERTY | 116,534 | (27,350) | (4,749) | - | 84,435 |
| Equity Investments | 4,784 | (375) | - | - | 4,409 |
| Other | 9,742 | (963) | (4,455) | (2,442) | 1,882 |
| Inter-company eliminations | (1,057) | 1,057 | - | - | - |
| Total segment result before tax | 367,930 | (49,455) | (78,241) | (12,825) | 227,409 |
| Income tax expense | | | | | (51,094) |
| Profit attributable to non-controlling interests | | | | | (3,844) |
| Net profit for the year attributable to owners of the parent | | | | | 172,471 |

OPERATING SEGMENTS (CONTINUED)

Operating Segments – 30 June 2012 (continued)

| | SEGMENT ASSETS | | | SEGMENT LIABILITIES | | |
|--|------------------|----------------------------|-----------------------------------|---------------------|----------------------------|--|
| | Segment Assets | Inter-company Eliminations | Segment Assets After Eliminations | Segment Liabilities | Inter-company Eliminations | Segment Liabilities After Eliminations |
| | 2012 \$000 | 2012 \$000 | 2012 \$000 | 2012 \$000 | 2012 \$000 | 2012 \$000 |
| FRANCHISING OPERATIONS | 3,098,231 | (1,852,155) | 1,246,076 | 1,341,590 | (494,960) | 846,630 |
| Retail – New Zealand | 192,793 | - | 192,793 | 45,136 | (960) | 44,176 |
| Retail – Asia | 129,060 | - | 129,060 | 76,666 | (28,009) | 48,657 |
| Retail – Slovenia & Croatia | 36,994 | (1,578) | 35,416 | 33,650 | (5) | 33,645 |
| Retail – Ireland & Northern Ireland | 46,585 | - | 46,585 | 210,840 | (163,010) | 47,830 |
| Non-Franchised Retail – Clive Peeters and Rick Hart | 11,179 | (10,042) | 1,137 | 52,889 | (52,333) | 556 |
| Other Non-Franchised Retail | 71,002 | (14,160) | 56,842 | 96,432 | (64,770) | 31,662 |
| TOTAL RETAIL | 487,613 | (25,780) | 461,833 | 515,613 | (309,087) | 206,526 |
| Retail Property | 2,055,693 | (53,867) | 2,001,826 | 1,361,110 | (980,995) | 380,115 |
| Property Under Construction for Retail | 84,505 | (142) | 84,363 | 91,631 | (75,970) | 15,661 |
| Property Development for Resale | 33,049 | (44) | 33,005 | 44,433 | (38,306) | 6,127 |
| TOTAL PROPERTY | 2,173,247 | (54,053) | 2,119,194 | 1,497,174 | (1,095,271) | 401,903 |
| Equity Investments | 32,290 | - | 32,290 | 4,659 | - | 4,659 |
| Other | 112,418 | (47,502) | 64,916 | 93,052 | (80,172) | 12,880 |
| CONSOLIDATED | 5,903,799 | (1,979,490) | 3,924,309 | 3,452,088 | (1,979,490) | 1,472,598 |
| Unallocated | | | 27,507 | | | 212,336 |
| TOTAL | | | 3,951,816 | | | 1,684,934 |

OPERATING SEGMENTS (CONTINUED)

OPERATING SEGMENTS – 30 June 2011

SEGMENT REVENUE

| | Sales to Customers Outside the Consolidated Entity | Other Revenues from Outside the Consolidated Entity | Share of Joint Venture Revaluation | Share of Net Profit/(Loss) of Equity Accounted Investments | Segment Revenue |
|--|--|---|--|--|--------------------|
| | June 2011 \$000 | June 2011 \$000 | June 2011 \$000 | June 2011 \$000 | June 2011 \$000 |
| FRANCHISING OPERATIONS | 3,836 | 935,091 | - | - | 938,927 |
| Retail – New Zealand | 557,959 | 11,986 | - | - | 569,945 |
| Retail – Asia | 343,901 | 2,519 | - | - | 346,420 |
| Retail – Slovenia | 66,395 | 406 | - | - | 66,801 |
| Retail – Ireland & Northern Ireland | 191,903 | 3,161 | - | - | 195,064 |
| Non-Franchised Retail – Clive Peeters and Rick Hart | 279,663 | 12,677 | - | - | 292,340 |
| Other Non-Franchised Retail | 112,578 | 2,738 | - | - | 115,316 |
| TOTAL RETAIL | 1,552,399 | 33,487 | - | - | 1,585,886 |
| Retail Property | 149 | 161,468 | - | 9,958 | 171,575 |
| Property Under Construction for Retail | - | 890 | - | 367 | 1,257 |
| Property Development for Resale | - | (6,023) | 158 | 7,563 | 1,698 |
| TOTAL PROPERTY | 149 | 156,335 | 158 | 17,888 | 174,530 |
| Equity Investments | - | 14,657 | - | - | 14,657 |
| Other | - | 12,248 | - | - | 12,248 |
| Inter-company eliminations | - | (29,359) | - | - | (29,359) |
| Total segment revenue | 1,556,384 | 1,122,459 | 158 | 17,888 | 2,696,889 |

OPERATING SEGMENTS (CONTINUED)

Operating Segments – 30 June 2011 (continued)

SEGMENT RESULT

| | Segment Result Before Interest, Taxation, Depreciation, Impairment & Amortisation | Interest Expense | Depreciation Expense | Amortisation & Impairment Expense | Segment Result Before Tax |
|---|--|---------------------|-------------------------|---|---------------------------------|
| | June 2011 \$000 | June 2011 \$000 | June 2011 \$000 | June 2011 \$000 | June 2011 \$000 |
| FRANCHISING OPERATIONS | 332,459 | (15,887) | (54,925) | (7,055) | 254,592 |
| Retail – New Zealand | 49,963 | (416) | (6,748) | (22) | 42,777 |
| Retail – Asia | 16,952 | (828) | (2,991) | (83) | 13,050 |
| Retail – Slovenia | 7,267 | (1,055) | (811) | (27) | 5,374 |
| Retail – Ireland & Northern Ireland | (31,654) | (2,565) | (3,407) | (968) | (38,594) |
| Non-Franchised Retail – Clive Peeters and Rick Hart | (37,085) | (737) | (2,871) | (375) | (41,068) |
| Other Non-Franchised Retail | 11,312 | (1,704) | (1,516) | (221) | 7,871 |
| TOTAL RETAIL | 16,755 | (7,305) | (18,344) | (1,696) | (10,590) |
| Retail Property | 139,765 | (17,738) | (3,810) | - | 118,217 |
| Property Under Construction for Retail | (3,899) | (2,314) | (289) | - | (6,502) |
| Property Development for Resale | 683 | (380) | - | - | 303 |
| TOTAL PROPERTY | 136,549 | (20,432) | (4,099) | - | 112,018 |
| Equity Investments | 14,657 | (488) | - | - | 14,169 |
| Other | 9,897 | (832) | (4,226) | (1,093) | 3,746 |
| Inter-company eliminations | (1,960) | 1,960 | - | - | - |
| Total segment result before tax | 508,357 | (42,984) | (81,594) | (9,844) | 373,935 |
| Income tax expense | | | | | (114,315) |
| Profit attributable to non-controlling interests | | | | | (7,365) |
| Net profit for the year attributable to owners of the parent | | | | | 252,255 |

OPERATING SEGMENTS (CONTINUED)

Operating Segments – 30 June 2011 (continued)

| | SEGMENT ASSETS | | | SEGMENT LIABILITIES | | |
|--|------------------|----------------------------|-----------------------------------|---------------------|----------------------------|--|
| | Segment Assets | Inter-company Eliminations | Segment Assets After Eliminations | Segment Liabilities | Inter-company Eliminations | Segment Liabilities After Eliminations |
| | 2011 \$000 | 2011 \$000 | 2011 \$000 | 2011 \$000 | 2011 \$000 | 2011 \$000 |
| FRANCHISING OPERATIONS | 3,299,119 | (2,003,809) | 1,295,310 | 1,556,043 | (594,789) | 961,254 |
| Retail – New Zealand | 161,842 | - | 161,842 | 44,293 | (1,071) | 43,222 |
| Retail – Asia | 131,981 | - | 131,981 | 73,325 | (24,125) | 49,200 |
| Retail – Slovenia | 23,667 | - | 23,667 | 19,146 | 217 | 19,363 |
| Retail – Ireland & Northern Ireland | 53,343 | - | 53,343 | 197,175 | (129,331) | 67,844 |
| Non-Franchised Retail – Clive Peeters and Rick Hart | 96,135 | - | 96,135 | 137,695 | (65,940) | 71,755 |
| Other Non-Franchised Retail | 76,116 | (24,454) | 51,662 | 99,639 | (68,780) | 30,859 |
| TOTAL RETAIL | 543,084 | (24,454) | 518,630 | 571,273 | (289,030) | 282,243 |
| Retail Property | 1,784,562 | (13,938) | 1,770,624 | 1,162,629 | (927,496) | 235,133 |
| Property Under Construction for Retail | 246,468 | (6,119) | 240,349 | 232,477 | (174,091) | 58,386 |
| Property Development for Resale | 50,903 | (16,951) | 33,952 | 44,298 | (39,147) | 5,151 |
| TOTAL PROPERTY | 2,081,933 | (37,008) | 2,044,925 | 1,439,404 | (1,140,734) | 298,670 |
| Equity Investments | 48,251 | - | 48,251 | 6,398 | - | 6,398 |
| Other | 119,156 | (44,744) | 74,412 | 97,043 | (85,462) | 11,581 |
| CONSOLIDATED | 6,091,543 | (2,110,015) | 3,981,528 | 3,670,161 | (2,110,015) | 1,560,146 |
| Unallocated | | | 22,481 | | | 215,402 |
| TOTAL | | | 4,004,009 | | | 1,775,548 |

OPERATING SEGMENTS (CONTINUED)

The consolidated entity operates predominantly in twelve (12) operating segments:

| Operating Segment | Description of Segment |
|--|---|
| Franchising Operations | Consists of the franchising operations of the consolidated entity (other than retailing, property and financial services). |
| Retail – New Zealand | Consists of the wholly-owned operations of the consolidated entity in New Zealand. |
| Retail – Asia | Consists of the controlling interest of the consolidated entity in the retail trading operations in Singapore and Malaysia under the Harvey Norman and Space brand names. |
| Retail – Slovenia & Croatia | Consists of the wholly-owned operations of the consolidated entity in the retail trading operations in Slovenia and Croatia under the Harvey Norman brand name. |
| Retail – Ireland & Northern Ireland | Consists of the wholly-owned operations of the consolidated entity in Ireland and Northern Ireland. |
| Non-Franchised Retail – Clive Peeters & Rick Hart | Consists of the wholly-owned operations of the consolidated entity under the Clive Peeters and Rick Hart brands prior to the restructure in August 2011. |
| Non-Franchised Retail | Consists of the retail trading operations in Australia which are controlled by the consolidated entity and do not include any operations of Harvey Norman franchisees. This segment includes the Space brand in Malaysia. |
| Retail Property | Consists of land and buildings for each retail site that is fully operational or is ready and able to be tenanted. The revenue and results of this segment consists of rental income, outgoings recovered and the net property revaluation increments and/or decrements recognised in the Income Statement for each retail site that is owned by the consolidated entity which is fully operational (or ready for operations) as at year end. The property is held for the purpose of facilitating the expansion and operation of the franchising operations. |
| Property Under Construction for Retail | Consists of sites that are currently undergoing construction at year end intended for retail leasing. It also includes vacant land that has been purchased for the purposes of generating future investment income and facilitating the expansion and operation of the franchising operations. |
| Property Developments for Resale | Consists of land and buildings acquired by the consolidated entity, to be developed, or currently under development, for the sole purpose of resale at a profit. |
| Equity Investments | This segment refers to the trading of, and investment in, listed securities. |
| Other | This segment primarily relates to credit facilities provided to third parties and other unallocated income and expense items. |

NOTES TO THE FINANCIAL STATEMENTS

1. Statement of Significant Accounting Policies

These consolidated financial statements have been prepared using the same accounting policies as used in the annual financial statements for the year ended 30 June 2011, except for the adoption of amending standards mandatory for annual periods beginning on or after 1 July 2011.

During the year the consolidated entity reassessed the classification of certain cash flow transactions. This resulted in a reclassification within the Statement of Cash Flows for the current year and prior year comparative balances have been restated for consistency.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| 2. Revenues | | |
| Revenue from the sale of products | 1,407,342 | 1,556,384 |
| Gross revenue from franchisees: | | |
| - Franchise fees | 690,141 | 750,563 |
| - Rent | 222,586 | 204,181 |
| - Interest | 32,909 | 34,292 |
| Total revenue received from franchisees | 945,636 | 989,036 |
| Rent received from other third parties | 50,492 | 44,219 |
| Interest received from other unrelated parties | 9,422 | 7,739 |
| Dividends from other unrelated parties | 2,919 | 2,587 |
| Total other revenues | 62,833 | 54,545 |
| Share of net profit from joint venture entities (Note 27) | 13,742 | 17,888 |
| Share of joint venture property revaluation | - | 158 |
| Total revenues | 2,429,553 | 2,618,011 |
| Other Income Items: | | |
| Net property revaluation increment on Australian investment properties | - | 15,297 |
| Reversal of a previous property revaluation decrement | 2,775 | - |
| Net profit on the revaluation of equity investments to fair value | 1,866 | 12,070 |
| Net foreign exchange gains | 1,318 | 2,258 |
| Unrealised gain on interest rate swap | - | 230 |
| Other revenue | 46,805 | 49,023 |
| Total other income items | 52,764 | 78,878 |
| Total revenues and other income items | 2,482,317 | 2,696,889 |
| Total revenue is disclosed on the Income Statement as follows: | | |
| Sales revenue | 1,407,342 | 1,556,384 |
| Other revenues | 1,008,469 | 1,043,581 |
| Other income items | 52,764 | 78,878 |
| Total other revenues and income items | 1,061,233 | 1,122,459 |
| Share of net profit of joint venture entities | 13,742 | 17,888 |
| Share of joint venture property revaluation | - | 158 |
| Total revenues and other income items | 2,482,317 | 2,696,889 |

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|---|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| 3. Expenses and Losses | | |
| In arriving at profit before income tax, the following items were taken into account: | | |
| Tactical support: | | |
| Tactical support provided to franchisees | 124,186 | 60,372 |
| Depreciation, amortisation and impairment: | | |
| Depreciation of: | | |
| - Buildings | 4,749 | 4,097 |
| - Plant and equipment | 73,492 | 77,416 |
| Amortisation of: | | |
| - Leased plant and equipment | 39 | 81 |
| - Computer software | 9,782 | 7,773 |
| Impairment of (included in administrative and other expenses line in the Income Statement): | | |
| - Plant and equipment – Ireland | 509 | 968 |
| - Capitalised IT Projects | 2,356 | 1,093 |
| - Other assets | 139 | 10 |
| Total depreciation, amortisation and impairment | 91,066 | 91,438 |
| Finance costs: | | |
| Interest paid or payable: | | |
| - Loans from directors and director-related entities | 2,672 | 2,835 |
| - Bank interest paid to financial institutions | 43,017 | 37,694 |
| - Other | 3,766 | 2,455 |
| Total finance costs | 49,455 | 42,984 |
| Employee benefits expense: | | |
| - Wages and salaries | 200,092 | 228,862 |
| - Workers' compensation costs | 786 | 1,539 |
| - Superannuation contributions expense | 10,659 | 13,231 |
| - Payroll tax expense | 8,977 | 10,934 |
| - Share-based payments expense | 334 | 419 |
| - Other employee benefits expense | 4,660 | 6,776 |
| Total employee benefits expense | 225,508 | 261,761 |
| Property revaluation decrements: | | |
| - Net revaluation decrement for Australian investment properties | 25,263 | - |
| - Share of joint venture property revaluations | 2,505 | - |
| Total property revaluation decrements | 27,768 | - |
| Other expense items: | | |
| - Net bad debts – provided for or written off | 1,438 | 1,999 |
| - Net charge to provision for doubtful debts | 1,324 | (2,533) |
| - Net loss on disposal of plant and equipment | 5,491 | 2,344 |
| - Minimum lease payments | 157,707 | 161,009 |
| - Provision for obsolescence of inventories | (1,901) | (336) |

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |

4. Earnings Per Share

The following reflects the income and share data used in the calculations of basic and diluted earnings per share:

| | | |
|--|---------|---------|
| Profit after tax | 176,315 | 259,620 |
| Profit after tax attributable to non-controlling interests | (3,844) | (7,365) |
| Profit after tax attributable to the parent | 172,471 | 252,255 |

| | NUMBER OF SHARES | |
|--|------------------|---------------|
| | June 2012 | June 2011 |
| Weighted average number of ordinary shares used in calculating basic earnings per share (a) | 1,062,316,784 | 1,062,316,784 |
| Effect of dilutive securities (b): | | |
| - Share Options | - | - |
| Adjusted weighted average number of ordinary shares used in calculating diluted earnings per share | 1,062,316,784 | 1,062,316,784 |

(a) Weighted Average Number of Ordinary Shares

The number of ordinary shares on issue 30 June 2012 was 1,062,316,784 (June 2011: 1,062,316,784).

There has been no movement in the weighted average number of ordinary shares used in calculating basic earnings per share as there has been no movement in the number of shares on issue since the previous reporting period.

There has been no exercise of share options granted under the Executive Option Plan ("EOP") in respect of previous years.

(b) Effect of Dilutive Securities

On 29 November 2010, the consolidated entity issued 3,000,000 unlisted options to certain executive directors (the "First Tranche"). These options are capable of exercise from 1 January 2014 to 30 June 2016 at an exercise price of \$3.02 per option. The options were valued at grant date utilising the assumptions underlying the Black-Scholes methodology. Under this valuation methodology, the value of each option was \$0.87 per option or \$2,610,000 in total.

On 13 June 2012, the consolidated entity announced that a total of 966,000 options over 966,000 shares in respect of the First Tranche had lapsed and will never be exercisable by the participants.

On 29 November 2011, the consolidated entity issued 3,000,000 unlisted options to certain executive directors (the "Second Tranche"). These options are capable of exercise from 1 January 2015 to 30 June 2017 at an exercise price of \$2.03 per option. The options were valued at grant date utilising the assumptions underlying the Black-Scholes methodology. Under this valuation methodology, the value of each option was \$0.51 per option or \$1,530,000 in total.

Options issued pursuant to the First Tranche and the Second Tranche have both been excluded from the calculation of diluted earnings per share as the exercise price of each of the options granted was higher than the average market price of an ordinary share as calculated during the year.

There have been no other conversions to, calls of, or subscriptions for ordinary shares or issues of potential ordinary shares since the reporting date.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|---|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| 5. Trade and Other Receivables (Current) | | |
| Trade debtors | 985,542 | 1,022,892 |
| Provision for doubtful debts | (845) | (990) |
| Trade debtors, net | 984,697 | 1,021,902 |
| Consumer finance loans | 2,874 | 2,970 |
| Amounts receivable in respect of finance leases | 9,907 | 8,685 |
| Non-trade debts receivable from: | | |
| - Related parties | 20,442 | 1,797 |
| - Other unrelated persons | 4,916 | 33,270 |
| - Provision for doubtful debts | (4,863) | (3,392) |
| Non-trade debts receivable, net | 20,495 | 31,675 |
| Total trade and other receivables (current) | 1,017,973 | 1,065,232 |
| 6. Other Financial Assets (Current) | | |
| Listed shares held for trading at fair value | 23,346 | 40,171 |
| Other investments | 1,050 | 1,058 |
| Total other financial assets (current) | 24,396 | 41,229 |
| 7. Inventories (Current) | | |
| Finished goods at cost | 241,071 | 316,453 |
| Provision for obsolescence | (4,389) | (6,290) |
| Finished goods at cost, net | 236,682 | 310,163 |
| Finished goods at net realisable value | 26,739 | 26,579 |
| Total current inventories at the lower of cost and net realisable value | 263,421 | 336,742 |
| 8. Other Assets (Current) | | |
| Prepayments | 10,753 | 16,378 |
| Other current assets | 9,408 | 4,662 |
| Total other assets (current) | 20,161 | 21,040 |
| 9. Intangible Assets (Current) | | |
| Net licence property | 531 | 322 |

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| 10. Trade and Other Receivables (Non-Current) | | |
| Trade debtors | 384 | 440 |
| Consumer finance loans | 1,307 | 1,518 |
| Provision for doubtful debts | (14) | (16) |
| | 1,677 | 1,942 |
| Amounts receivable in respect of finance leases | 8,879 | 12,596 |
| Total trade and other receivables (non-current) | 10,556 | 14,538 |
| 11. Other Financial Assets (Non-Current) | | |
| Listed shares held for trading at fair value | 1,750 | 2,000 |
| Listed shares held as available for sale | 7,194 | 6,080 |
| Units in unit trusts held as available for sale | 204 | 210 |
| Other non-current financial assets | 207 | 4 |
| Total other financial assets (non-current) | 9,355 | 8,294 |
| 12. Property, Plant and Equipment (Non-Current) | | |
| Summary | | |
| Land | | |
| - At fair value | 121,497 | 95,928 |
| - Properties under construction, at cost (a) | - | 20,325 |
| Total Land | 121,497 | 116,253 |
| Buildings | | |
| - At fair value | 159,220 | 127,940 |
| - Properties under construction, at cost (a) | - | 13,572 |
| Total buildings | 159,220 | 141,512 |
| Net land and buildings | 280,717 | 257,765 |
| Plant and equipment: | | |
| - At cost | 768,731 | 755,771 |
| - Accumulated depreciation | (514,724) | (501,557) |
| Net plant and equipment, at cost | 254,007 | 254,214 |

- (a) The property disclosed as being under construction as at 30 June 2011 related to the construction of the Space showroom in Singapore which was completed during the current year and transferred to land and buildings at fair value.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| 12. Property, Plant and Equipment (Non-Current) (continued) | | |
| Lease make good asset: | | |
| - At cost | 3,713 | 2,723 |
| - Accumulated depreciation | (2,160) | (2,223) |
| Net lease make good asset, at cost | 1,553 | 500 |
| Total plant and equipment | 255,560 | 254,714 |
| Total property, plant and equipment: | | |
| - Land and buildings at cost and fair value | 280,717 | 257,765 |
| - Plant and equipment at cost | 772,444 | 758,494 |
| Total property, plant and equipment | 1,053,161 | 1,016,259 |
| Accumulated depreciation and amortisation | (516,884) | (503,780) |
| Total written down amount | 536,277 | 512,479 |
| 13. Investment Properties | | |
| Opening balance at beginning of the year, at fair value | 1,601,601 | 1,489,200 |
| - Net additions, disposals and transfers | 77,408 | 97,104 |
| - Net (decrease) / increase from fair value adjustments | (25,263) | 15,297 |
| Closing balance at end of the year, at fair value | 1,653,746 | 1,601,601 |

Investment Properties

Each investment property is valued at fair value. Each investment property is the subject of a lease or licence in favour of independent third parties, including franchisees. Franchisees occupy properties pursuant to a licence for an initial term of 30 days, thereafter terminable at will. The fair value in respect of each investment property has been calculated using the capitalisation method of valuation, against current rental value, and having regard to, in respect of each property:

- the highest and best use
- quality of construction
- age and condition of improvements
- recent market sales data in respect of comparable properties
- tenure of Harvey Norman franchisees and external tenants
- adaptive reuse of buildings
- the specific circumstances of the property not included in any of the above points
- non-reliance on turnover rent

For the properties valued using the capitalisation method of valuation during the year, management also undertook a discounted cash flow valuation of the same properties. There were no material differences between the capitalisation method result and the discounted cash flow method result.

Investment Properties under Construction

Investment properties under construction are valued at fair value if fair value can be reliably determined. The assessment of fair value may be based on an internal assessment conducted by the consolidated entity which may engage independent, qualified valuers to assist in the valuation process. The fair value of investment property under construction is calculated using the capitalisation method of valuation. For the properties valued using the capitalisation method of valuation during the year, management also undertook a discounted cash flow valuation of the same properties. There were no material differences between the capitalisation method result and the discounted cash flow method result.

Property Portfolio in Australia (Inclusive of Joint Venture and Development Properties)

Primary sites (as determined by management), which have been operating for greater than a twelve-month period, totalling \$1.44 billion (June 2011: \$1.29 billion) generally have capitalisation rates within the range of 8.5% to 10.0% (June 2011: 8.25% to 9.00%). Secondary sites (as determined by management), which have been operating for greater than a twelve-month period, totalling \$233.69 million (June 2011: \$242.06 million) generally have capitalisation rates within the range of 8.75% to 11.5% (June 2011: 8.75% to 11.0%). The consolidated entity has a strict property maintenance program to ensure that all investment properties are continuously maintained to a high standard. The vacancy rate of the investment property portfolio in Australia is 3.06% (June 2011: 2.44%).

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| 14. Intangible Assets (Non-Current) | | |
| Goodwill | 10 | 9 |
| Net software licences | 484 | 494 |
| Computer software: | | |
| - At cost | 106,052 | 98,236 |
| - Accumulated amortisation and impairment | (49,104) | (40,445) |
| Net computer software | 56,948 | 57,791 |
| Net intangible assets (non-current) | 57,442 | 58,294 |
| 15. Trade and Other Payables (Current) | | |
| Trade creditors | 553,570 | 701,823 |
| Accruals | 49,957 | 77,761 |
| Other creditors | 43,752 | 75,313 |
| Total trade and other payables (current) | 647,279 | 854,897 |
| 16. Interest-Bearing Loans and Borrowings (Current) | | |
| Secured: | | |
| Non trade amounts owing to: | | |
| - Bank overdraft (a) | 32,366 | 44,050 |
| - Commercial bills payable (b) | 9,750 | 15,075 |
| - Other short-term borrowings (c) | 146,675 | - |
| Unsecured: | | |
| Derivatives payable | 1,199 | - |
| Lease liabilities | 117 | 168 |
| Non trade amounts owing to: | | |
| - Directors | 32,406 | 36,944 |
| - Other related parties | 12,253 | 8,844 |
| - Other unrelated persons | 110 | 194 |
| Total interest-bearing loans and borrowings (current) | 234,876 | 105,275 |

(a) Bank Overdraft

Relates to a fully-drawn bank overdraft in the sum of \$32.37 million due by Harvey Norman Trading (Ireland) Limited to Bank of Ireland ("BOI") (the "BOI Overdraft Facility"). Australia and New Zealand Banking Group Limited ("ANZ") has provided an Indemnity/Guarantee/Stand-by Letter of Credit Facility in favour of BOI in support of the BOI Overdraft Facility, at the request of the Company ("ANZ-BOI Facility"). The ANZ-BOI Facility is further secured by the Syndicated Facility Agreement described in Note 19(a).

(b) Commercial Bills Payable

The commercial bills payable form part of facilities granted by ANZ. The payment of each commercial bill is secured by the securities given pursuant to the Syndicated Facility Agreement (as defined in Note 19(a)), and subject to annual review by ANZ. Each commercial bill has a tenure not exceeding 180 days but is repayable on demand by ANZ, upon the occurrence of any event of default or Relevant Event (as defined in Note 19(a)) under the Syndicated Facility Agreement, or after any annual review date.

(c) Other Short-Term Borrowings

Of the total short term borrowings of \$146.68 million, a total of \$79.80 million is secured by the securities given pursuant to the Syndicated Facility Agreement (as defined in Note 19(a)).

Included in the total short term borrowings amount is a separate further facility agreement that was established on 17 February 2012 by a subsidiary of the Company (as borrower), and several other subsidiaries of the Company (as guarantors), with certain banks totalling \$85.00 million (the "Syndicated Working Capital Facility"). The Syndicated Working Capital Facility is a twelve (12) month revolving facility, secured by properties located in Australia and New Zealand. The utilised portion of \$65.00 million is secured by the securities given pursuant to the Syndicated Working Capital Facility and \$1.90 million is applicable to other banking facilities with financiers that are external to the Syndicated Facility Agreement. The security provided under these facilities is a parental guarantee by the Company.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

16. Interest-Bearing Loans and Borrowings (Current) (continued)

The Syndicated Working Capital Facility is repayable:

- (a) on 17 February 2013;
- (b) otherwise on demand by or on behalf of the lenders under the Syndicated Working Capital Facility (the "Syndicated Working Capital Facility Lenders") upon the occurrence of any one of a number of events (each a "Syndicated Working Capital Facility Relevant Event"), including events which are not within the control of the Company, the Borrower or the Guarantors. Each of the following is a Syndicated Working Capital Facility Relevant Event:
 - (i) an event occurs which has or is reasonably likely to have a material adverse effect on the business, operation, property, condition (financial or otherwise) or prospects of the Borrower or the Company and the subsidiaries of the Company;
 - (ii) if any change in law or other event makes it illegal or impractical for a Syndicated Working Capital Facility Lender to perform its obligations under the Syndicated Working Capital Facility Agreement or fund or maintain the amount committed by that Syndicated Working Capital Facility Lender to the provision of the Syndicated Working Capital Facility ("Syndicated Working Capital Facility Commitment"), the Syndicated Working Capital Facility Lender may by notice to the Borrower, require the Borrower to repay the secured moneys in respect of the Syndicated Working Capital Facility Commitment of that Syndicated Working Capital Facility Lender, in full on the date which is forty (40) business days after the date of that notice.

The Company has not received notice of the occurrence of any Relevant Event from any Financier.

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |

17. Other Liabilities (Current)

| | | |
|-----------------------------------|-------|-------|
| Lease incentives | 1,503 | 1,545 |
| Unearned revenue | 128 | 58 |
| Total other liabilities (current) | 1,631 | 1,603 |

18. Provisions (Current)

| | | |
|----------------------------|--------|--------|
| Employee entitlements | 15,843 | 20,450 |
| Lease make good | 1,061 | 658 |
| Deferred lease expenses | 737 | 1,058 |
| Onerous lease costs | 2,110 | 2,426 |
| Other | 746 | 643 |
| Total provisions (current) | 20,497 | 25,235 |

19. Interest-Bearing Loans and Borrowings (Non-Current)

| | | |
|---|---------|---------|
| Secured: | | |
| Non trade amounts owing to: | | |
| Other borrowings | | |
| - Syndicated Facility Agreement (a) | 525,000 | 485,900 |
| - Other non-current borrowings | - | 26,886 |
| Secured bills payable | 675 | 32,428 |
| Derivatives payable | 18,784 | 1,269 |
| Lease liabilities | 12 | - |
| Total interest-bearing loans and borrowings (non-current) | 544,471 | 546,483 |

(a) Non-Current Borrowings – Syndicated Facility Agreement

On 2 December 2009, the Company, a subsidiary of the Company ("Borrower") and certain other subsidiaries of the Company ("Guarantors") entered into a Syndicated Facility Agreement with certain banks ("Financiers" and each a "Financier") in relation to a loan facility of \$435.00 million (the "Original Facility"). The Original Facility was to be otherwise repayable on 3 December 2012.

On 22 December 2011, the Borrower and Guarantors entered into arrangements to increase the amount of the Original Facility to \$610.00 million (the "Increased Facility") and to further secure the liability of the Company to ANZ pursuant to the ANZ-BOI Facility (refer to Note 16(a)).

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

19. Interest-Bearing Loans and Borrowings (Non-Current) (continued)

The Increased Facility is secured by:

- (a) a fixed and floating charge granted by the Company and each of the Guarantors in favour of a security trustee for the Financiers; and
- (b) real estate mortgages granted by certain Guarantors in favour of the security trustee for the Financiers over various real properties owned by those Guarantors.

Under the terms of the Syndicated Facility Agreement, the Increased Facility is repayable:

- (a) as to \$370 million, on 22 December 2014;
- (b) as to \$240 million, on 22 December 2016;
- (c) otherwise on demand by or on behalf of the Financiers upon the occurrence of any one of a number of events (each a "Relevant Event"), including events which are not within the control of the Company, the Borrower or the Guarantors. Each of the following is a Relevant Event:
 - (i) an event occurs which has or is reasonably likely to have a material adverse effect on the business, operation, property, condition (financial or otherwise) or prospects of the Borrower or the Company and the subsidiaries of the Company;
 - (ii) if any change in law or other event makes it illegal or impractical for a Financier to perform its obligations under the Syndicated Facility Agreement or fund or maintain the amount committed by that Financier to the provision of the Increased Facility ("Commitment"), the Financier may by notice to the Borrower, require the Borrower to repay the secured moneys in respect of the Commitment of that Financier, in full on the date which is forty (40) business days after the date of that notice.

The Company has not received notice of the occurrence of any Relevant Event from any Financier.

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |

20. Provisions (Non-Current)

| | | |
|---------------------------------------|--------------|--------------|
| Employee entitlements | 1,278 | 2,343 |
| Lease make good | 3,028 | 2,058 |
| Deferred lease expenses | 4,648 | 5,274 |
| Total provisions (non-current) | 8,954 | 9,675 |

21. Other Liabilities (Non-Current)

| | | |
|--|---------------|---------------|
| Lease incentives | 14,868 | 16,956 |
| Unearned revenue | 22 | 22 |
| Total other liabilities (non-current) | 14,890 | 16,978 |

22. Contributed Equity

| | | |
|---------------------------------|----------------|----------------|
| Ordinary shares | 259,610 | 259,610 |
| Total contributed equity | 259,610 | 259,610 |

| | June 2012 Number | June 2011 Number |
|---|------------------------|------------------------|
| Ordinary shares: | | |
| Number of ordinary shares issued and fully paid | 1,062,316,784 | 1,062,316,784 |

Fully paid ordinary shares carry one vote per share and carry the right to dividends.

| | CONSOLIDATED | |
|---|----------------------|----------------|
| | Number | \$000 |
| Movements in ordinary shares on issue | | |
| At 1 July 2011 | 1,062,316,784 | 259,610 |
| Issue of shares under executive share option plan | - | - |
| At 30 June 2012 | 1,062,316,784 | 259,610 |

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

23. Reserves

| | CONSOLIDATED \$'000 | | | | | | Total |
|--|---------------------------------|---|----------------------------------|-------------------------------|---|------------------------|----------|
| | Asset revaluation reserve | Foreign currency translation reserve | Available for sale reserve | Cash flow hedge reserve | Employee equity benefits reserve | Acquisition reserve | |
| At 1 July 2010 | 68,980 | (20,107) | 1,354 | (1,201) | 7,392 | - | 56,418 |
| Revaluation of land and buildings | (604) | - | - | - | - | - | (604) |
| Tax effect of revaluation of land and buildings | (1,819) | - | - | - | - | - | (1,819) |
| Unrealised gains on available-for-sale investments | - | - | 973 | - | - | - | 973 |
| Net gain on interest rate swap | - | - | - | 563 | - | - | 563 |
| Tax effect of net gain on interest rate swap | - | - | - | (169) | - | - | (169) |
| Reverse expired or realised cash flow hedge reserves | - | - | - | (61) | - | - | (61) |
| Net gain on forward foreign exchange contracts | - | - | - | 4 | - | - | 4 |
| Currency translation differences | - | (15,827) | - | - | - | - | (15,827) |
| Acquisition of non-controlling interests | - | - | - | - | - | (6,917) | (6,917) |
| Share based payment | - | - | - | - | 419 | - | 419 |
| Reversal of share expenses | - | - | - | - | (359) | - | (359) |
| At 30 June 2011 | 66,557 | (35,934) | 2,327 | (864) | 7,452 | (6,917) | 32,621 |
| At 1 July 2011 | 66,557 | (35,934) | 2,327 | (864) | 7,452 | (6,917) | 32,621 |
| Revaluation of land and buildings | 9,072 | - | - | - | - | - | 9,072 |
| Tax effect of revaluation of land and buildings | (3,400) | - | - | - | - | - | (3,400) |
| Unrealised gains on available-for-sale investments | - | - | 1,027 | - | - | - | 1,027 |
| Net loss on interest rate swap | - | - | - | (18,704) | - | - | (18,704) |
| Tax effect of net loss on interest rate swap | - | - | - | 5,613 | - | - | 5,613 |
| Reverse expired or realised cash flow hedge reserves | - | - | - | 95 | - | - | 95 |
| Net loss on forward foreign exchange contracts | - | - | - | (37) | - | - | (37) |
| Tax effect of net loss on forward foreign exchange contracts | - | - | - | 11 | - | - | 11 |
| Currency translation differences | - | 565 | - | - | - | - | 565 |
| Acquisition of non-controlling interests | - | - | - | - | - | (7,821) | (7,821) |
| Share based payment | - | - | - | - | 966 | - | 966 |
| Reversal of share expenses | - | - | - | - | (632) | - | (632) |
| At 30 June 2012 | 72,229 | (35,369) | 3,354 | (13,886) | 7,786 | (14,738) | 19,376 |

Nature and purpose of reserves:

(a) Asset revaluation reserve

This reserve is used to record increases in the fair value of "owner occupied" land and buildings and decreases to the extent that such decreases relate to an increase on the same asset previously recognised in equity.

(b) Foreign currency translation reserve

This reserve is used to record exchange differences arising from the translation of the financial statements of foreign subsidiaries.

(c) Available for sale reserve

This reserve records fair value changes on available-for-sale investments.

(d) Cash flow hedge reserve

This reserve records the portion of the gain or loss on a hedging instrument in a cash flow hedge that is determined to be an effective hedge.

(e) Employee equity benefits reserve

This reserve is used to record the value of equity benefits provided to employees and directors as part of their remuneration.

(f) Acquisition reserve

This reserve is used to record the consideration paid in excess of carrying value of non-controlling interests.

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|--|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |

24. Retained Profits and Dividends

Movements in retained earnings were as follows:

| | | |
|----------------------------|-----------|-----------|
| Balance 1 July | 1,901,350 | 1,787,196 |
| Profit for the year | 172,471 | 252,255 |
| Dividends paid | (116,855) | (138,101) |
| Balance at end of the year | 1,956,966 | 1,901,350 |

Dividends declared and paid during the year:

Dividends on ordinary shares:

Final franked dividend for 2011: 6.0 cents

(2010: 7.0 cents)

63,739 74,362

Interim franked dividend for 2012: 5.0 cents

(2011: 6.0 cents)

53,116 63,739

Total dividends paid

116,855 138,101

The final dividend for the year ended 30 June 2011 was paid on 5 December 2011.

The interim dividend for the year ended 30 June 2012 was paid on 7 May 2012.

Franking credit balance

The amount of franking credits available for the subsequent financial years are:

| | | |
|---|----------|----------|
| - franking account balance as at the end of the financial year at 30% | 665,794 | 667,917 |
| - franking credits that will arise from the payment of income tax payable as at the end of the financial year | 7,673 | 3,635 |
| - franking credits that will be utilised in the payment of proposed dividend | (18,211) | (27,317) |

The amount of franking credits available for future reporting periods

655,256 644,235

25. Non-Controlling Interests

Interest in:

| | | |
|---------------------|--------|---------|
| - Ordinary shares | 12,404 | 26,991 |
| - Reserves | 5,746 | (8,407) |
| - Retained earnings | 12,780 | 16,296 |

Total non-controlling interests

30,930 34,880

26. Cash and Cash Equivalents**(a) Reconciliation to Cash Flow Statement**

Cash and cash equivalents comprise the following at end of the year:

| | | |
|--|----------|----------|
| Cash at bank and on hand | 141,159 | 114,353 |
| Short term money market deposits | 31,300 | 48,426 |
| | 172,459 | 162,779 |
| Bank overdraft (Note 16) | (32,366) | (44,050) |
| Cash and cash equivalents at end of the year | 140,093 | 118,729 |

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

| | CONSOLIDATED | |
|---|-----------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 |
| (b) Reconciliation of profit after income tax to net operating cash flows: | | |
| Profit after tax | 176,315 | 259,620 |
| Adjustments for: | | |
| Net foreign exchange gains | (1,318) | (2,258) |
| Bad and doubtful debts | 1,438 | 1,999 |
| Provision for inventory obsolescence | (1,901) | (336) |
| Share of net profit from joint venture entities | (13,742) | (17,888) |
| Depreciation of property, plant and equipment | 78,241 | 81,594 |
| Amortisation | 9,821 | 7,773 |
| Impairment of fixed assets and IT projects | 3,004 | 2,071 |
| Revaluation of investment properties and properties held under joint ventures | 27,768 | (15,455) |
| Reversal of a previous property revaluation decrement | (2,775) | - |
| Net profit on property development | (10,000) | - |
| Deferred lease expenses | (477) | 353 |
| Provision for onerous leases | 2,912 | 860 |
| Other provisions | 104 | 107 |
| Discount on interest-free long term receivables | 83 | 150 |
| Accretion of interest-free long term receivables | (152) | (216) |
| Executive remuneration including shares and options expense | 1,789 | 2,669 |
| Realised / unrealised gain on interest-rate swap | - | (230) |
| Accrued income items | (5,511) | (3,150) |
| Transfers to provisions: | | |
| - Employee entitlements | (5,672) | 5,494 |
| - Doubtful debts | 1,324 | (2,533) |
| Loss/(profit) on disposal and revaluation of: | | |
| - Property, plant and equipment, and listed securities | 3,625 | (9,726) |
| Changes in assets and liabilities net of effects from purchase and sale of controlled entities: | | |
| (Increase)/decrease in assets: | | |
| Receivables | 47,331 | 36,299 |
| Inventory | 75,222 | (74,732) |
| Other current assets | 879 | (127) |
| Deferred tax assets | (5,026) | 7 |
| Increase/(decrease) in liabilities: | | |
| Payables and other current liabilities | (188,458) | 120,302 |
| Income tax payable | 6,121 | (33,674) |
| Net cash from operating activities | 200,945 | 358,973 |

| | CONSOLIDATED Investment | | CONSOLIDATED Share of net profit | |
|--|----------------------------|-----------------------|-------------------------------------|-----------------------|
| | June 2012 \$000 | June 2011 \$000 | June 2012 \$000 | June 2011 \$000 |
| 27. Investments Accounted for Using Equity Method | | | | |
| Total joint venture entities accounted for using equity method | 157,992 | 158,978 | 13,742 | 17,888 |

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

27. Investments Accounted for Using Equity Method (continued)

| Name and Principal activities | Ownership Interest | | Contribution to Net Profit / (Loss) | | Contribution to Property Revaluation | |
|---|--------------------|-----------|-------------------------------------|-----------|--------------------------------------|-----------|
| | June 2012 | June 2011 | June 2012 | June 2011 | June 2012 | June 2011 |
| | % | % | \$000 | \$000 | \$000 | \$000 |
| New Zealand | | | | | | |
| - Lincoln Junction | 50% | 50% | - | 311 | - | - |
| Noarlunga | | | | | | |
| - Shopping complex | 50% | 50% | 1,012 | 925 | 1,193 | - |
| Perth City West | | | | | | |
| - Shopping complex | 50% | 50% | 3,954 | 3,917 | - | - |
| Kelso | | | | | | |
| - Development of land for resale | 50% | 50% | (2) | (1) | - | - |
| Tweed Heads - Expo Park | | | | | | |
| - Shopping complex | 50% | 50% | 1,102 | 1,006 | (1,519) | - |
| Warrawong King St (a) | | | | | | |
| - Shopping complex | 62.5% | 62.5% | 1,015 | 939 | 250 | - |
| Tweed Heads Traders Way | | | | | | |
| - Building development | 50% | 50% | 73 | 60 | (1,398) | - |
| Sylvania | | | | | | |
| - Residential development | - | 40% | - | (182) | - | - |
| Mentone | | | | | | |
| - Development of land for resale | - | 50% | (295) | 7,196 | - | - |
| Byron Bay | | | | | | |
| - Residential / convention development | 50% | 50% | (702) | (730) | - | - |
| Byron Bay - 2 | | | | | | |
| - Resort operations | 50% | 50% | 434 | 504 | - | - |
| Dubbo | | | | | | |
| - Shopping complex / building development | 50% | 50% | 540 | 459 | (1,031) | - |
| Cubitt | | | | | | |
| - Showroom and warehouse | - | 50% | 1 | 550 | - | 158 |
| Bundaberg | | | | | | |
| - Warehouse | 50% | 50% | (5) | (6) | - | - |
| Bundaberg - 2 | | | | | | |
| - Land held for investment | 50% | 50% | (3) | (4) | - | - |
| QCV Chinchilla (Mining Camp) (b) | | | | | | |
| - Miners residential complex | 50% | 50% | 3,071 | 1,704 | - | - |
| Gepps Cross | | | | | | |
| - Shopping complex | 50% | 50% | 2,737 | 1,326 | - | - |
| QCV Benaraby - 1 (c) | | | | | | |
| - Miners residential complex | 50% | 50% | 195 | (78) | - | - |
| QCV Benaraby - 2 | | | | | | |
| - Land held for investment | 50% | 50% | (27) | (8) | - | - |
| QCV Fairview (d) | | | | | | |
| - Miners residential complex | 50% | - | 656 | - | - | - |
| QCV Other | | | | | | |
| - Other QCV joint ventures | 50% | - | (14) | - | - | - |
| | | | 13,742 | 17,888 | (2,505) | 158 |

- (a) This joint venture has not been consolidated as the consolidated entity does not have control over operating and financing decisions, and all joint venture parties participate equally in decision making.
- (b) A wholly-owned subsidiary of Harvey Norman Holdings Limited ("HNHL") has entered into a joint venture with an unrelated party to provide mining camp accommodation ("the JV"). The JV has been granted a finance facility by the Commonwealth Bank of Australia ("CBA") ("the Chinchilla Facility"). The amount of the Chinchilla Facility is \$5.20 million plus interest and costs. HNHL has granted a joint and several guarantee to CBA in respect of the JV under the Chinchilla Facility.
- (c) A wholly-owned subsidiary of HNHL has entered into a joint venture with an unrelated party to provide mining camp accommodation. The JV was granted a finance facility by ANZ ("the Benaraby Facility"). The total amount of the Benaraby Facility is \$14.1 million plus interest and costs. HNHL has granted a joint and several guarantee to ANZ in respect of the JV under the Benaraby Facility.
- (d) A wholly-owned subsidiary of Harvey Norman Holdings Limited ("HNHL") has entered into a joint venture with an unrelated party to provide mining camp accommodation. The JV has been granted a finance facility by CBA ("the Fairview Facility"). The amount of the Fairview Facility is \$23.30 million plus interest and costs. HNHL has granted a joint and several guarantee to CBA in respect of the JV under the Fairview Facility.

OTHER INFORMATION

Non-Cash Financing and Investing Activities

Details of financing and investing transactions which have had a material effect on consolidated assets and liabilities but did not involve cash flows are as follows.

N/A

CONSOLIDATED

June
2012June
2011

Net Tangible Assets Per Security

Net tangible asset backing per ordinary security

2.21

2.18

Business Combinations Having Material Effect

Name of business combination

N/A

Clive Peeters &
Rick Hart asset
acquisition

Consolidated profit/(loss) after tax of the business combination since the date in the current year on which control was acquired

N/A

(\$41.07 million)

Date from which such profit has been calculated

N/A

7 July 2010

Profit/(loss) after tax of the controlled business combination for the whole of the previous corresponding year

N/A

N/A

Loss of Control of Entities Having Material Effect

Name of entity (or group of entities)

N/A

N/A

Consolidated profit/(loss) from discontinued operations after tax of the controlled entity (or group of entities) for the current year to the date of loss of control

N/A

N/A

Date from which such profit/(loss) has been calculated

N/A

N/A

Profit (loss) from discontinued operations after tax of the controlled entity (or group of entities) while controlled during the whole of the previous corresponding year

N/A

N/A

Audit

This preliminary financial report is based on statutory financial statements that are in the process of being audited.